

Arizona

PDMP acronym: CSPMP Region: West

Agency Responsible: Arizona State Board of Pharmacy

Agency Type: Pharmacy Board

PDMP Web Resources/Links

PDMP Website: https://pharmacypmp.az.gov/

PDMP Email: https://pharmacypmp.az.gov/content/contact-us
PDMP Register Website: https://arizona.pmpaware.net/identities/new

User Account Manual: https://dev-az2-pharmacypmp.pantheonsite.io/sites/default/files/2022-

03/AZ%20PMP%20AWARxE%20User%20Support%20Manual_v2.5.pdf

PDMP Query Website: https://arizona.pmpaware.net/

PDMP Data Upload Website: https://pmpclearinghouse.net/users/sign in

Data Upload Manual: https://pharmacypmp.az.gov/sites/default/files/2022-

03/AZ%20Data%20Submission%20Dispenser%20Guide_v%202.4.pdf

Statute/Regulation Website: https://pharmacypmp.az.gov/rules-statutes-minutes

Opioid Guidelines Website: https://azdhs.gov/audiences/clinicians/index.php#clinical-guidelines-and-references-rx-

guidelines

PDMP FAQs: https://pharmacypmp.az.gov/arizona-pmp-team/about-arizona-pmp

Integration Guidance: https://pharmacypmp.az.gov/pmp-integration PDMP Statistics Website: https://pharmacypmp.az.gov/data-dashboard

Opioid Dashboard Website: https://pharmacypmp.az.gov/data/pmp-data-dashboard

Training Website: https://pharmacypmp.az.gov/pmp-training

PDMP Contact Information

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Administrator Manager

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State Population and Number of Registrants

State population: 7,453,517 DEA Prescriber total: 41,764 DEA Dispenser total: 1,224

Data Transmitter(s)

Dispensing Practitioner Long Term Care Facility Pharmacy
Pharmacy (In-State) Pharmacy (Mail Order In-State)

Pharmacy (Mail Order Out of State)

Pharmacy (Other Out of State)

Substances Monitored

Schedules II - V

Alternate Data Sources

Medical Marijuana Dispensations

Naloxone/Narcan Dispensations

Available Reports

Clinical Alerts Dispenser Reports to Law Enforcement

Drug Trend Reports Geomapping of Prescription Data

Licensee Reports to Licensing Board MME Calculations

Multiple Provider Episode Reports Patient Query Lists to Dispensers

Patient Query Lists to Law Enforcement Patient Query Lists to Licensing Boards

Patient Query Lists to Prescribers Patient Reports to Dispensers

Patient Reports to Law Enforcement Patient Reports to Licensing Boards

Patient Reports to Prescribers Patient Reports with Summary Data

PDMP Evaluation Reports

Prescriber Report Cards

Peer Comparison Reports

Prescriber Reports to Law Enforcement

Prescription Drug Combinations Registrant Query Lists to Law Enforcement

Registrant Query Lists to Licensing Boards Registrant Reports to Prescribers

Statewide Statistics

Statistical Capabilities

 # of Prescription Filled ✓ # of Prescriptions Filled by CS Schedule ✓ # of Prescriptions Filled by Drug Class ✓ Statistics Filtered by Age or Age Range □ Statistics Filtered by Ethnicity or Race ✓ # of Authorized PDMP Users Enrolled ✓ # of Registrants in SDTC ✓ # of Registrants in SDTC by Practice/License Type 	 # of Dosage Units Dispensed # of Dosage Units Dispensed by CS Schedule # of Dosage Units Dispensed by Drug Class Statistics Filtered by Gender Identification Statistics Filtered by Geographic Location # of Prescribers Enrolled in PDMP by License Type # of Dispensers Enrolled in PDMP by License Type # of Prescribers Enrolled in PDMP by Specialty # of Unique Prescribers
# of Data Errors by Error Type # of Data Errors Corrected # of At-Risk Patients by Risk Factor Risk Factor Statistics by Time Frame	# of In-State Queries # of In-State Queries by Requestor Type # of Interstate Queries # of Interstate Queries by Requestor Type # of Positive Matches from Interstate Queries
 # of Solicited Prescriber Reports ₩ of Solicited Prescriber Reports by Requestor Type ₩ of Unsolicited Prescriber Reports ₩ of Unsolicited Prescriber Reports by Recipient Type ₩ of Solicited Dispenser Reports ₩ of Solicited Dispenser Reports by Requestor Type ₩ of Unsolicited Dispenser Reports ₩ of Unsolicited Dispenser Reports by Recipient Type ₩ of Solicited Patient Reports ₩ of Solicited Patient Reports by Requestor Type ₩ of Unsolicited Patient Reports by Recipient Type ₩ of Unsolicited Patient Reports ₩ of Unsolicited Patient Reports by Recipient Type 	# of Solicited Statistical Reports by Requestor Type # of Unsolicited Statistical Reports by Recipient Type # of Unique Requestors for Solicited Reports # of Unique Requestors by Requestor Type (sol. reports) # of Unique Requestors for Unsolicited Reports # of Unique Recipients by Recipient Type (unsol. reports) % Out-of-State Patients: % Out-of-State Prescribers: Data Analysis Resources Available: Data Analyst; Epidemiologist;

Authorized PDMP Users

Correctional Supervision/Solicited In-State

Dispenser Delegates - Licensed/Solicited In-State

Dispenser Delegates - Licensed/Solicited Out-of-State

Dispenser Delegates - Unlicensed/Solicited In-State

Dispenser Delegates - Unlicensed/Solicited Out-of-State

Dispensers - Pharmacists/Solicited In-State

Dispensers - Pharmacists/Solicited Out-of-State

Law Enforcement - Federal/Solicited In-State

Law Enforcement - Federal/Unsolicited In-State

Law Enforcement - Local/Solicited In-State

Law Enforcement - Local/Unsolicited In-State

Law Enforcement - State/Solicited In-State

Law Enforcement - State/Unsolicited In-State

Medicaid Drug Utilization and Review/Solicited In-State

Medicaid Fraud and Abuse/Solicited In-State

Medical Examiners and Coroners/Solicited In-State

Medical Residents/Solicited In-State

Medical Residents/Solicited Out-of-State

Nurse Practitioners/Solicited In-State

Nurse Practitioners/Solicited Out-of-State

Nurse Practitioners/Unsolicited In-State

Patients/Solicited In-State

Physician Assistants/Solicited In-State

Physician Assistants/Solicited Out-of-State

Physician Assistants/Unsolicited In-State

Prescriber Delegates - Licensed/Solicited In-State

Prescriber Delegates - Licensed/Solicited Out-of-State

Prescriber Delegates - Unlicensed/Solicited In-State

Prescriber Delegates - Unlicensed/Solicited Out-of-State

Prescribers/Solicited In-State

Prescribers/Solicited Out-of-State

Prescribers/Unsolicited In-State

Prosecutors/Unsolicited In-State

Regulatory and Licensing Boards/Solicited In-State

Regulatory and Licensing Boards/Solicited Out-of-State

Regulatory and Licensing Boards/Unsolicited In-State

State Health Departments/Solicited In-State

Engaged PDMP Users

Correctional Supervision/Solicited In-State

Dispenser Delegates - Licensed/Solicited In-State

Dispenser Delegates - Licensed/Solicited Out-of-State

Dispensers - Pharmacists/Solicited In-State

Dispensers - Pharmacists/Solicited Out-of-State

Law Enforcement - Federal/Solicited In-State

Law Enforcement - Local/Solicited In-State

Law Enforcement - State/Solicited In-State

Medicaid Drug Utilization and Review/Solicited In-State

Medicaid Fraud and Abuse/Solicited In-State

Medical Residents/Solicited In-State

Medical Residents/Solicited Out-of-State

Nurse Practitioners/Solicited In-State

Nurse Practitioners/Solicited Out-of-State

Nurse Practitioners/Unsolicited In-State

Patients/Solicited In-State

Physician Assistants/Solicited In-State

Physician Assistants/Solicited Out-of-State

Physician Assistants/Unsolicited In-State

Prescriber Delegates - Licensed/Solicited In-State

Prescriber Delegates - Licensed/Solicited Out-of-State

Prescriber Delegates - Unlicensed/Solicited In-State

Prescriber Delegates - Unlicensed/Solicited Out-of-State

Prescribers/Solicited In-State

Prescribers/Solicited Out-of-State

Prescribers/Unsolicited In-State

Regulatory and Licensing Boards/Solicited In-State

Regulatory and Licensing Boards/Solicited Out-of-State

Budget

Total Annual Budget:	\$1,800,000.00	PDMP Staff:	9	
# of Employees - Operational:	2	# of Employees - Other:	4	
# of Employees - Technical:	0			
# of Employees - Analytical:	3			
		Funding Source(s)		
CDC Grant		Other Funding		
State General Fund				
		Technologies		
Data Collection Entity:	Vendor	✓ State	HIE in place	
Data Collection Vendor name:			eck Integration Allowed	
Data Storage Entity:	Vendor		/ISTA integration	
Data Storage Vendor name:	Bamboo He	alth HL7 F	HIR connectivity	
Report Generation Entity:	Vendor	ASAP Ve	ersion Utilized: 4.2B	
Report Generation Vendor nar	ne: Bamboo He	alth		
Data Access Method:	Web Portal	/On-Line		
Data Access Entity:	Vendor			
Data Access Vendor name:	Bamboo He	alth		
		Patient Matching		
□ Referential Matching□ Deterministic Matching☑ Manual Matching□ Other Matching		Exact MatchingProbablistic MatchingProbablistic and Manual Matching		
Access to patient matching Patient Matching Metrics Avai Patient matching data element	algorithms lable:			
Integration(s) Available				
Integration Type % Providers EHR Integration 75-100% □ Data Downloaded/Stored ☑ Data Incorporated with Integration Standards:	Hub Used PMPi erstate Data	Paid by Fed Gov't Paid by State Fixed Cos □ Data Manipulated for Analysis ☑ Multistate Integrations Allower	t d	Paid by Provider
Integration Type % Providers	Hub Used	Paid by Fed Gov't Paid by State	Gov't Paid by Facility	Paid by Provider
HIE Integration 0-24%	PMPi	Fixed Cos	,	•
☐ Data Downloaded/Stored		☐ Data Manipulated for Analysis		
✓ Data Incorporated with Inte	arstate Nata	✓ Multistate Integrations Allowe		
·	erstate Data	· ·		
Integration Standards:		PMIX Standard	72	

Integration Type 9	% Providers	Hub Used	Paid by Fed Gov't Paid by State Gov't	Paid by Facility	Paid by Provider
PDS Integration	50-74%	PMPi	Fixed Cost		
☐ Data Download	ed/Stored		\square Data Manipulated for Analysis		
✓ Data Incorporat	ed with Inters	state Data	✓ Multistate Integrations Allowed		
Integration Standa	ırds:		PMIX Standards		

Interstate Data Sharing Partner(s)

	interstate Da
Alabama	PMPi Hub
Alaska	PMPi Hub
Arkansas	PMPi Hub
Colorado	PMPi Hub
Connecticut	PMPi Hub
Delaware	PMPi Hub
Florida	PMPi Hub
Hawaii	PMPi Hub
Idaho	PMPi Hub
Illinois	PMPi Hub
Indiana	PMPi Hub
Iowa	PMPi Hub
Kansas	PMPi Hub
Louisiana	PMPi Hub
Maine	PMPi Hub
Maryland	RxCheck Hub
Massachusetts	PMPi Hub
Michigan	PMPi Hub
Military Health Service	PMPi Hub
Minnesota	PMPi Hub
Mississippi	PMPi Hub
Missouri	PMPi Hub
Montana	PMPi Hub
Nebraska	RxCheck Hub
Nevada	PMPi Hub
New Hampshire	PMPi Hub
New Mexico	PMPi Hub
North Carolina	PMPi Hub
North Dakota	PMPi Hub
Ohio	PMPi Hub
Oklahoma	PMPi Hub
Oregon	PMPi Hub
Pennsylvania	RxCheck Hub
Puerto Rico	PMPi Hub
Rhode Island	PMPi Hub
South Carolina	PMPi Hub
South Dakota	PMPi Hub
South Dakota	RxCheck Hub
Tennessee	PMPi Hub
Texas	PMPi Hub
Utah	PMPi Hub
Vermont	PMPi Hub
Vermont	RxCheck Hub
Virginia	PMPi Hub
Washington	PMPi Hub
West Virginia	PMPi Hub
Wisconsin	PMPi Hub
Wyoming	PMPi Hub

PDMP Policies

Enabling legislation enacted:	2007	Data collection frequency:	Daily or next busines
PDMP operational:	2008	✓ Requirement for zero-reporting	ng
User access date (any method):	2008	Frequency of zero-reporting:	Daily
User electronic access date:	2008		
Date received electronic data:	2008		
Interstate sharing start date:	2017		
Law/Statute citation:	AZ Rev Statute §§36-2601 to	2611; §32-1907; §23-1026; §23-1	1062.02
Regulation/Rule citation:	AZ Admin Code R4-23-501 to	505; R9-17-202; R9-17-204	
Dr Shopper law/statute:	AZ Code Ann. §§ 36-2531, 13-	-3406, 13-3408, 13-3407	
Pill Mill law/statute:			
Pain Clinic law/statute: Unauthorized Use or Disclosure: Enacted 42 CFR Part 2: 42 CFR Part 2 Details:	AZ Rev Statute §36-2610(D)		
Required Notification to cons Mandated Use of Advisory Gr Payment method captured Ability to id prescriber specia Patient consent required before Ability for users to set thresh Ability for users to do user-le Mandatory E-Prescribing (EPC Compliance Process for Enrol Compliance Process for Query ICD-10 Codes Collected Deceased Patient Field Engaged in Academic Detailin Patient ID Required to be Pre Ability to de-id data Authority to release de-id dat De-identified data sharing condition	Ity Ore PDMP data release olds for alert notices d alert notices CS) Iment Mandates y Mandate g sented to Dispenser ID T	□ Data Retention Policy Data Retention Time: □ All Information Purged □ Patient Information Purged □ Prescriber Information Purged □ Dispenser Information Purged □ Drug Information Purged □ HIPAA Covered Entity ☑ Identifiable Data to State He □ Identifiable Data to local Heal □ Certified as CMS Specialized □ PDMP Disaster Recovery Pla Types Reported:	ed alth Dept alth Dept Registry
De-Identified Data Retention Del \Box Retain De-Identified Data	ails:		
Record Retention Details: Maint Patient Notification of Breach Patient Breach Notification Meth Patient Breach Notification Meth E-prescribing required substance E-prescribing exemptions/waive	nod: nod Other: s: All C-II Opioids	of the program (4/1/08). Written Notification of Brea	ach
Authority to enforce PDMP man		pard	

Enrollment and Accounts \square Superviser Review/audit of Delegate Accounts Number of Delegates allows: No limit ☐ Auto Enroll with License Renewal or App **Enrollment Method:** Practitioner IDs for PDMP Account: DEA controlled substance registration number; Licensing Board number; National Provider Identifier; 2 Factor Authentication: 2 factor authentication not offered Criteria for Dispensers to get account to upload data Criteria for Prescriber delegates to get account: Criteria for Dispenser delegates to get account: Criteria for PAs to get account: Criteria for Nurse Practitioners to get account: Criteria for other users to get account: Requirements for Patients to get PDMP Report: Notarized patient request form and copy of current identification Requirements for others to get PDMP Report Criteria for Online Non-healthcare accounts: Licensing/regulatory Board investigators, Law Enforcement investigators (federal, state, and local), Medical Examiners/Coroners, Pardons or Parole officers, State Medicaid

Active Investigation

✓ Law Enforcement Written Request access to PDMP

☐ PDMP Access without DEA Number

Validation Process for

PDMP Data for Epidemiological Purposes: Authority to Release

☐ PDMP users validated with State Licensing Board File users without DEA #:

✓ Law Enforcement On-line access to PDMP

Law Enforcement Access Requirements:

✓ PDMP users validated with DEA Registration File

Law Enforcement Access Method:

✓ PDMP users validated with NPI File

Enrollment Mandates

Dispenser - Mandatory PDMP Enrollment Prescriber - Mandatory PDMP Enrollment

Effective Date(s): November 1, 2007

Details:

A. A medical practitioner regulatory board shall notify each medical practitioner who receives an initial or renewal license and who intends to apply for registration or has an active registration under the controlled substances act (21 United States Code section 801 through 904) of the medical practitioner's responsibility to register with the Arizona state board of pharmacy and be granted access to the controlled substances prescription monitoring program's central database tracking system. The Arizona state board of pharmacy shall provide access to the central database tracking system to each medical practitioner who has a valid license pursuant to this title and who possesses an Arizona registration under the controlled substances act (21 United States Code section 801 through 904). B. The registration is: 1. Valid in conjunction with a valid United States drug enforcement administration registration number and a valid license issued by a medical practitioner regulatory board established pursuant to title 32, chapter 7, 11, 13, 14, 15, 16, 17, 25 or 29. 2. Not transferable or assignable.

Use Mandates

Dispenser - Mandatory PDMP Use Prescriber - Mandatory PDMP Use

Effective Date(s): July 20, 2011

Details:

Beginning the later of October 1, 2017 or sixty days after the statewide health information exchange has integrated the controlled substances prescription monitoring program data into the exchange, a medical practitioner, before prescribing an opioid analgesic or benzodiazepine controlled substance listed in schedule II, III or IV for a patient, shall obtain a patient utilization report regarding the patient for the preceding twelve months from the controlled substances prescription monitoring program's central database tracking system at the beginning of each new course of treatment and at least quarterly while that prescription remains a part of the treatment. G. A DISPENSER, BEFORE DISPENSING A SCHEDULE II CONTROLLED SUBSTANCE, SHALL OBTAIN A PATIENT UTILIZATION REPORT REGARDING THE PATIENT FOR THE PRECEDING TWELVE MONTHS FROM THE CONTROLLED SUBSTANCES PRESCRIPTION MONITORING PROGRAM'S CENTRAL DATABASE TRACKING SYSTEM AT THE BEGINNING OF EACH NEW COURSE OF TREATMENT. THE ARIZONA STATE BOARD OF PHARMACY SHALL ESTABLISH A PROCESS TO PROVIDE TO A DISPENSER A WAIVER FOR UP TO ONE YEAR AFTER THE EFFECTIVE DATE OF THIS AMENDMENT TO THIS SECTION FROM THE REQUIREMENT IN THIS SUBSECTION DUE TO TECHNOLOGICAL LIMITATIONS THAT ARE NOT REASONABLY WITHIN THE CONTROL OF THE DISPENSER OR OTHER EXCEPTIONAL CIRCUMSTANCES AS DEMONSTRATED BY THE DISPENSER.

Training on Enrollment and Use

Prescriber - Training Provided In-person; online video; webinar

Licensing Board - Training Provided In-person; online video; webinar

Law Enforcement - Training Provided In-person; online video; webinar

Dispenser - Training Provided In-person; online video; webinar

PDMP Queries

✓ Ability to search for multiple patients in one query

Maximum number of patients in one query:

Patient Query Date Range: 3 years

Other Query Date Range:

Minimum data elements to query for healthcare user:

First name, Last name, DOB

Query by partial data elements by healthcare user:

first 3 letters of first & last name, DOB

Optional data elements to query by healthcare user:

Minimum data elements to query for non-healthcare user: Query by partial data elements by non-healthcare user: Optional data elements to query by non-healthcare user:

Unsolicited Reports/Push Notifications

Frequency unsolicited alerts/reports generated: Quarterly

Delivery method for unsolicited alerts/reports: Notification sent via email, Report sent via email

Delivery method for unsolicited alerts/reports - LE: Delivery method for unsolicited alerts/reports - Boards:

☐ Unsolicited alerts/reports to practitioners not enrolled in PDMP

Veterinary Policies

Data transmission frequency for Veterin	arians:	
Criteria for veterinarian queries:		
☐ Veterinarian access to owner's prescri	ption history	✓ Veterinary Icon on PDMP Report
☐ Reporting Specifications		
Reporting Method:		
Reporting Specifications:		
Data Fields:		
Reporting Description:		
\square Reporting Mandate Compliance		
Reporting Compliance Details:		
Reporting Mandate Actions:		
Reporting Issues:		
Reporting Misc Information:		
\square Enrollment Mandate Compliance		
Enrollment Description:	Veterinarians are exempted from enro	ollment as data requesters
Enrollment Mandate Compliance Details	:	
Enrollment Mandate Criteria:		
\square Query Mandate Compliance		
Query Description:	Veterinarians are not permitted by sta	tute/rule/policy to query
Query Mandate Compliance Details:		
Query Mandate Criteria:		

PDMP Effectiveness Measures

Reduction in morphine milligram equivalents (MMEs) prescribed or dispensed

Reduction in number of fatal or non-fatal overdoses

Reduction in incidence of multiple provider episodes

Reduction in number of benzodiazepine dosage units dispensed

Reduction in number of benzodiazepine prescriptions issued

Reduction in number of opioid dosage units dispensed

Reduction in number of opioid prescriptions issued

Reduction in number of stimulant dosage units dispensed

Reduction in number of stimulant prescriptions issued

Substance Use Disorder Activities

Tools or Resources	
 MAT Services MOUD Services Harm Reduction Strategies Mental Health Assistance Services Employee Assistance Programs Housing Assistance Programs Re-Entry Programs 	Other: OAR (Arizona Opioid Assistance and Referral) Line-offers free and confidential information regarding "opioid medicines and side effects as well as help with opioid use, long-term pain & opioid withdrawal to patients, caregivers, friends & family on any day at any time." ADHS(Arizona Department of Health Services)- Opioid Prevention website page https://www.azdhs.gov/opioid/index.php#home Hope Heals - Program for Mothers struggling with substance abuse disorder Governor's Office of Youth, Faith and Family (GOYFF)-Provides resources targeted towards substance misuse prevention training and education for all sectors of the community and to educate parents on having open and honest conversations about the facts and dangers of drugs and alcohol. Arizona Health Care Cost Containment System (AHCCCS) provides four 24/7 opioid treatment locations
Surveillance Activities	
☐ Emergency Department Data Data Sources for Surveillance Activities:	☐ Medical Examiner/Coroner Data
Initiated Actions	
 □ Resources to Affected Areas □ Directed Training on Prescribing □ Prescription Drug Tool Kits □ Risk Evaluation/Analysis on PDMP Reports □ Referrals to SUD Organizations □ Referrals to OFR Teams 	Other Actions: