



Prescription Drug Monitoring Program Training and Technical Assistance Center

## Florida

PDMP acronym: E-FORCSE® (Electronic-Florida Online Reporting of Controlled Substances Evaluation) Region: South

Agency Responsible: Florida Department of Health

Agency Type: Department of Health

### PDMP Web Resources/Links

PDMP Website: <https://flhealthsource.gov/FloridaTakeControl/pdmp/>

PDMP Email: [e-forcse@flhealth.gov](mailto:e-forcse@flhealth.gov)

PDMP Register Website: <https://florida.pmpaware.net>

User Account Manual: [http://hidesigns.com/assets/files/flpdms/2016/Training\\_Guide\\_for\\_Florida\\_Practitioners\\_and\\_Pharmacists\\_-\\_Designee\\_Update\\_Final.pdf](http://hidesigns.com/assets/files/flpdms/2016/Training_Guide_for_Florida_Practitioners_and_Pharmacists_-_Designee_Update_Final.pdf)

PDMP Query Website: <https://florida.pmpaware.net>

PDMP Data Upload Website: <https://pmpclearinghouse.net>

Data Upload Manual: <https://www.floridahealth.gov/statistics-and-data/e-forcse/dispenser/fl-data-submission-dispenser-guide-asap4.2a-v2.3.pdf>

Statute/Regulation Website: <https://www.floridahealth.gov/statistics-and-data/e-forcse/laws-rules/index.html>

Opioid Guidelines Website: FL Statute §465.44(5)-(6)

PDMP FAQs: <https://flhealthsource.gov/FloridaTakeControl/pdmp/>

Integration Guidance: [https://www.floridahealth.gov/statistics-and-data/e-forcse/EHR\\_Integration/index.html](https://www.floridahealth.gov/statistics-and-data/e-forcse/EHR_Integration/index.html)

PDMP Statistics Website: <https://www.floridahealth.gov/statistics-and-data/e-forcse/news-reports/index.html>

Opioid Dashboard Website: <http://www.flhealthcharts.com/ChartsReports/rdPage.aspx?rdReport=ChartsProfiles.OpioidUseDashboard>; <https://frost.med.ufl.edu/frost/>

Training Website: [https://www.floridahealth.gov/statistics-and-data/e-forcse/health\\_care\\_practitioners/index.html](https://www.floridahealth.gov/statistics-and-data/e-forcse/health_care_practitioners/index.html)

### PDMP Contact Information

Contact Name: Felton, John A. - Database Administrator

Address: 4052 Bald Cypress Way, BIN C-16

City State Zip: Tallahassee FL 32399

Telephone: 8502454797

Fax: 8506176430

Email: [John.Felton@flhealth.gov](mailto:John.Felton@flhealth.gov)

Contact Name: Marshall, Erika L. - Program Outreach Director

Address: 4052 Bald Cypress Way, BIN C-16

City State Zip: Tallahassee FL 32399

Telephone: 8502454797

Fax: 8506176430

Email: [erika.marshall@flhealth.gov](mailto:erika.marshall@flhealth.gov)

Contact Name: [Poston, Rebecca R. - Program Manager](#)

Address: [4052 Bald Cypress Way, BIN C-16](#)

City State Zip: [Tallahassee FL 32399](#)

Telephone: [8502454797](#)

Fax: [8506176430](#)

Email: [rebecca.poston@flhealth.gov](mailto:rebecca.poston@flhealth.gov)

---

# State Population and Number of Registrants

State population: [22,661,577](#)

DEA Prescriber total: [113,306](#)

DEA Dispenser total: [5,128](#)

---

## Data Transmitter(s)

[Department of Defense](#)

[Indian Health Services](#)

[Pharmacy \(Mail Order In-State\)](#)

[Pharmacy \(Other Out of State\)](#)

[Dispensing Practitioner](#)

[Pharmacy \(In-State\)](#)

[Pharmacy \(Mail Order Out of State\)](#)

[Veterans Administration](#)

---

## Substances Monitored

[Schedules II - V](#)

---

## Alternate Data Sources

[Mental Health Assessment Tools](#)

[Pharmaceutical Manufacturers/Distributors](#)

---

## Available Reports

[Annual PDMP Reports](#)

[Dispenser Reports to Law Enforcement](#)

[Licensee Reports to Licensing Board](#)

[Patient Query Lists to Law Enforcement](#)

[Patient Reports to Dispensers](#)

[Patient Reports to Prescribers](#)

[PDMP Evaluation Reports](#)

[Prescriber Reports to Law Enforcement](#)

[Registrant Query Lists to Dispensers](#)

[Registrant Query Lists to Licensing Boards](#)

[Registrant Reports to Prescribers](#)

[Statewide Statistics](#)

[Data Dashboards](#)

[Drug Trend Reports](#)

[MME Calculations](#)

[Patient Query Lists to Licensing Boards](#)

[Patient Reports to Law Enforcement](#)

[Patient Reports with Summary Data](#)

[Prescriber Report Cards](#)

[Prescription Drug Combinations](#)

[Registrant Query Lists to Law Enforcement](#)

[Registrant Query Lists to Prescribers](#)

[Risk Scores](#)

---

## Statistical Capabilities

- ☒ # of Prescription Filled
  - ☒ # of Prescriptions Filled by CS Schedule
  - ☒ # of Prescriptions Filled by Drug Class
  - ☒ Statistics Filtered by Age or Age Range
  - ☐ Statistics Filtered by Ethnicity or Race
  - ☒ # of Authorized PDMP Users Enrolled
  - ☒ # of Registrants in SDTC
  - ☒ # of Registrants in SDTC by Practice/License Type
  - ☒ # of Data Errors by Error Type
  - ☒ # of Data Errors Corrected
  - ☒ # of At-Risk Patients by Risk Factor
  - ☒ Risk Factor Statistics by Time Frame
  - ☒ # of Solicited Prescriber Reports
  - ☒ # of Solicited Prescriber Reports by Requestor Type
  - ☒ # of Unsolicited Prescriber Reports
  - ☒ # of Unsolicited Prescriber Reports by Recipient Type
  - ☒ # of Solicited Dispenser Reports
  - ☒ # of Solicited Dispenser Reports by Requestor Type
  - ☒ # of Unsolicited Dispenser Reports
  - ☒ # of Unsolicited Dispenser Reports by Recipient Type
  - ☒ # of Solicited Patient Reports
  - ☒ # of Solicited Patient Reports by Requestor Type
  - ☒ # of Unsolicited Patient Reports
  - ☒ # of Unsolicited Patient Reports by Recipient Type
  - ☒ # of Dosage Units Dispensed
  - ☒ # of Dosage Units Dispensed by CS Schedule
  - ☒ # of Dosage Units Dispensed by Drug Class
  - ☒ Statistics Filtered by Gender Identification
  - ☒ Statistics Filtered by Geographic Location
  - ☒ # of Prescribers Enrolled in PDMP by License Type
  - ☒ # of Dispensers Enrolled in PDMP by License Type
  - ☐ # of Prescribers Enrolled in PDMP by Specialty
  - ☒ # of Unique Prescribers
  - ☒ # of In-State Queries
  - ☒ # of In-State Queries by Requestor Type
  - ☒ # of Interstate Queries
  - ☒ # of Interstate Queries by Requestor Type
  - ☒ # of Positive Matches from Interstate Queries
  - ☒ # of Solicited Statistical Reports by Requestor Type
  - ☒ # of Unsolicited Statistical Reports by Recipient Type
  - ☒ # of Unique Requestors for Solicited Reports
  - ☒ # of Unique Requestors by Requestor Type (sol. reports)
  - ☒ # of Unique Requestors for Unsolicited Reports
  - ☒ # of Unique Recipients by Recipient Type (unsol. reports)
- % Out-of-State Patients: <5%
- % Out-of-State Prescribers: <5%
- Data Analysis Resources Available:  
[Data Analyst](#); [Epidemiologist](#); [University Researcher](#);
-

## Authorized PDMP Users

Dispenser Delegates - Licensed/Solicited In-State  
Dispenser Delegates - Unlicensed/Solicited In-State  
Dispensers - Pharmacists/Solicited In-State  
Dispensers - Pharmacists/Unsolicited In-State  
Law Enforcement - Local/Solicited In-State  
Law Enforcement - Local/Unsolicited In-State  
Law Enforcement - State/Solicited In-State  
Law Enforcement - State/Unsolicited In-State  
Medical Examiners and Coroners/Solicited In-State  
Medical Interns/Solicited In-State  
Medical Interns/Unsolicited In-State  
Medical Residents/Solicited In-State  
Nurse Practitioners/Solicited In-State  
Nurse Practitioners/Unsolicited In-State  
Patients/Solicited In-State  
Peer Review Committees/Solicited In-State  
Physician Assistants/Solicited In-State  
Physician Assistants/Unsolicited In-State  
Prescriber Delegates - Licensed/Solicited In-State  
Prescriber Delegates - Unlicensed/Solicited In-State  
Prescribers/Solicited In-State  
Prescribers/Solicited Out-of-State  
Prescribers/Unsolicited In-State  
Prosecutors/Solicited In-State  
Regulatory and Licensing Boards/Solicited In-State

---

## Engaged PDMP Users

Dispenser Delegates - Licensed/Solicited In-State  
Dispenser Delegates - Unlicensed/Solicited In-State  
Dispensers - Pharmacists/Solicited In-State  
Law Enforcement - Local/Solicited In-State  
Law Enforcement - Local/Unsolicited In-State  
Law Enforcement - State/Solicited In-State  
Law Enforcement - State/Unsolicited In-State  
Medical Examiners and Coroners/Solicited In-State  
Medical Interns/Solicited In-State  
Medical Interns/Unsolicited In-State  
Medical Residents/Solicited In-State  
Nurse Practitioners/Solicited In-State  
Patients/Solicited In-State  
Physician Assistants/Solicited In-State  
Prescriber Delegates - Licensed/Solicited In-State  
Prescriber Delegates - Unlicensed/Solicited In-State  
Prescribers/Solicited In-State  
Prescribers/Solicited Out-of-State  
Prescribers/Unsolicited In-State  
Prosecutors/Solicited In-State  
Regulatory and Licensing Boards/Solicited In-State

---

## Budget

<b>Total Annual Budget:</b>	<b>\$1,584,728.00</b>	<b>PDMP Staff:</b>	<b>4</b>
# of Employees - Operational:	4	# of Employees - Other:	0
# of Employees - Technical:	0		
# of Employees - Analytical:	0		

## Funding Source(s)

CDC Grant

Regulatory Board Fund

# Technologies

Data Collection Entity:	Vendor	<input checked="" type="checkbox"/> State HIE in place
Data Collection Vendor name:	Bamboo Health	<input checked="" type="checkbox"/> RxCheck Integration Allowed
Data Storage Entity:	Vendor	<input type="checkbox"/> VHA VISTA integration
Data Storage Vendor name:	Bamboo Health	<input checked="" type="checkbox"/> HL7 FHIR connectivity
Report Generation Entity:	Vendor	ASAP Version Utilized: 4.2B
Report Generation Vendor name:	Bamboo Health	
Data Access Method:	Web Portal/On-Line	
Data Access Entity:	Vendor	
Data Access Vendor name:	Bamboo Health	

## Patient Matching

- ☐ Referential Matching
- ☐ Deterministic Matching
- ☒ Manual Matching
- ☐ Other Matching
- ☒ Exact Matching
- ☒ Probabilistic Matching
- ☒ Probabilistic and Manual Matching
- ☐ Access to patient matching algorithms

Patient Matching Metrics Available:

Patient matching data elements:

## Integration(s) Available

Integration Type	% Providers	Hub Used	Paid by Fed Gov't	Paid by State Gov't	Paid by Facility	Paid by Provider
EHR Integration	50-74%	PMPi			Per User	Per User
<input checked="" type="checkbox"/> Data Downloaded/Stored			<input checked="" type="checkbox"/> Data Manipulated for Analysis			
<input checked="" type="checkbox"/> Data Incorporated with Interstate Data			<input checked="" type="checkbox"/> Multistate Integrations Allowed			
Integration Standards:						

Integration Type	% Providers	Hub Used	Paid by Fed Gov't	Paid by State Gov't	Paid by Facility	Paid by Provider
HIE Integration	0-24%	PMPi				
<input type="checkbox"/> Data Downloaded/Stored			<input type="checkbox"/> Data Manipulated for Analysis			
<input type="checkbox"/> Data Incorporated with Interstate Data			<input type="checkbox"/> Multistate Integrations Allowed			
Integration Standards:						

Integration Type	% Providers	Hub Used	Paid by Fed Gov't	Paid by State Gov't	Paid by Facility	Paid by Provider
PDS Integration	25-49%	PMPi			Per User	Per User
<input checked="" type="checkbox"/> Data Downloaded/Stored			<input checked="" type="checkbox"/> Data Manipulated for Analysis			
<input checked="" type="checkbox"/> Data Incorporated with Interstate Data			<input checked="" type="checkbox"/> Multistate Integrations Allowed			
Integration Standards:						



## Interstate Data Sharing Partner(s)

Alabama	PMPi Hub
Alaska	PMPi Hub
Arizona	PMPi Hub
Arkansas	PMPi Hub
Colorado	PMPi Hub
Connecticut	PMPi Hub
Delaware	PMPi Hub
District of Columbia	PMPi Hub
Georgia	PMPi Hub
Idaho	PMPi Hub
Illinois	RxCheck Hub
Indiana	PMPi Hub
Iowa	PMPi Hub
Kansas	PMPi Hub
Kentucky	RxCheck Hub
Louisiana	PMPi Hub
Maine	PMPi Hub
Maryland	RxCheck Hub
Massachusetts	PMPi Hub
Michigan	PMPi Hub
Military Health Service	PMPi Hub
Minnesota	PMPi Hub
Mississippi	PMPi Hub
Missouri	PMPi Hub
Nebraska	RxCheck Hub
Nevada	PMPi Hub
New Hampshire	PMPi Hub
New Jersey	PMPi Hub
New York	PMPi Hub
New York	RxCheck Hub
North Carolina	PMPi Hub
North Dakota	PMPi Hub
Ohio	PMPi Hub
Pennsylvania	PMPi Hub
Pennsylvania	RxCheck Hub
Puerto Rico	PMPi Hub
Rhode Island	PMPi Hub
South Carolina	PMPi Hub
South Dakota	PMPi Hub
Tennessee	PMPi Hub
Texas	PMPi Hub
Vermont	RxCheck Hub
Virginia	PMPi Hub
Washington	RxCheck Hub
Wisconsin	PMPi Hub

---

## PDMP Policies

Enabling legislation enacted:	2009	Data collection frequency:	Daily or next business day
PDMP operational:	2011	<input checked="" type="checkbox"/> Requirement for zero-reporting	
User access date (any method):	2011	Frequency of zero-reporting:	no later than the next business day
User electronic access date:	2011		
Date received electronic data:	2011		
Interstate sharing start date:	2018		
Law/Statute citation:	FL Statute §§893.055 to .0551		
Regulation/Rule citation:	FL Admin Code 64K-1.001 to .007		
Dr Shopper law/statute:	893.13(7)(a)8., F.S.		
Pill Mill law/statute:	FL Statute §458.3265; §459.0137		
Pain Clinic law/statute:	FL Statute §458.3265; §459.0137		
Unauthorized Use or Disclosure:	FL Statute §893.0551(6)		
Enacted 42 CFR Part 2:			
42 CFR Part 2 Details:			
<input type="checkbox"/> Required Notification to consumers		<input checked="" type="checkbox"/> Data Retention Policy	
<input type="checkbox"/> Mandated Use of Advisory Group		Data Retention Time:	4 years
<input checked="" type="checkbox"/> Payment method captured		<input type="checkbox"/> All Information Purged	
<input checked="" type="checkbox"/> Ability to id prescriber specialty		<input type="checkbox"/> Patient Information Purged	
<input type="checkbox"/> Patient consent required before PDMP data release		<input type="checkbox"/> Prescriber Information Purged	
<input type="checkbox"/> Ability for users to set thresholds for alert notices		<input type="checkbox"/> Dispenser Information Purged	
<input type="checkbox"/> Ability for users to do user-led alert notices		<input type="checkbox"/> Drug Information Purged	
<input checked="" type="checkbox"/> Mandatory E-Prescribing (EPCS)		<input type="checkbox"/> HIPAA Covered Entity	
<input type="checkbox"/> Compliance Process for Enrollment Mandates		<input type="checkbox"/> Identifiable Data to State Health Dept	
<input type="checkbox"/> Compliance Process for Query Mandate		<input type="checkbox"/> Identifiable Data to local Health Dept	
<input type="checkbox"/> ICD-10 Codes Collected		<input checked="" type="checkbox"/> Certified as CMS Specialized Registry	
<input type="checkbox"/> Deceased Patient Field		<input checked="" type="checkbox"/> PDMP Disaster Recovery Plan	
<input type="checkbox"/> Engaged in Academic Detailing			
<input checked="" type="checkbox"/> Patient ID Required to be Presented to Dispenser		ID Types Reported:	Person Picking Up Prescription
<input checked="" type="checkbox"/> Ability to de-id data			
<input checked="" type="checkbox"/> Authority to release de-id data			
De-identified data sharing conditions:	MOU would need to be completed		
De-Identified Data Retention Details:			
<input type="checkbox"/> Retain De-Identified Data			
Record Retention Details:	Information reported will be maintained in the database for a period of 2 years from the date the prescription was dispensed.		
<input checked="" type="checkbox"/> Patient Notification of Breach		<input type="checkbox"/> Written Notification of Breach	
Patient Breach Notification Method:	Mail		
Patient Breach Notification Method Other:	Breach of confidentiality will be handled through the Florida Department of Health's HIPAA disclosure process.		
E-prescribing required substances:	Controlled and non-controlled Substances		
E-prescribing exemptions/waivers:			
Authority to enforce PDMP mandates:	Regulatory/Licensing Board		

---

## Enrollment and Accounts

☒ Supervisor Review/audit of Delegate Accounts    Number of Delegates allows: [unlimited](#)

☐ Auto Enroll with License Renewal or App

Enrollment Method:

[Online enrollment with web service for licensure verification](#); 1. Go to <https://florida.pmpaware.net> 2. Click on the Practitioner/Pharmacist Link on the left-hand menu 3. Click on Training Guide for Florida Practitioners and Pharmacists and review 4. Go to

Practitioner IDs for PDMP Account:

[DEA controlled substance registration number](#); [Licensing Board number](#); [National Provider Identifier](#);

2 Factor Authentication:

[2 factor authentication not offered](#)

Criteria for Dispensers to get account to upload data

[Must have clear/active DEA registration number.](#)

Criteria for Prescriber delegates to get account:

[Legislation passed with an effective date 7/1/2016 proposed rule language requires designees to complete an information security and privacy training prior to registration. Designees do not have access to information until they are linked to a master acco](#)

Criteria for Dispenser delegates to get account:

[Legislation passed with an effective date 7/1/2016 proposed rule language requires designees to complete an information security and privacy training prior to registration. Designees do not have access to information until they are linked to a master acco](#)

Criteria for PAs to get account:

[Must have clear/active FL license](#)

Criteria for Nurse Practitioners to get account:

[Must have clear/active FL license](#)

Criteria for other users to get account:

[Designees are required to complete an information security and privacy training course prior to registration and be linked to a master account holder to access information.](#)

Requirements for Patients to get PDMP Report:

[Patient may request database information after they submit a written and notarized request.](#)

Requirements for others to get PDMP Report

Criteria for Online Non-healthcare accounts:

[Licensing/regulatory Board investigators, Law Enforcement investigators \(federal, state, and local\), Medical Examiners/coroners](#)

PDMP Data for Epidemiological Purposes: [Authority to Release](#)

☒ Law Enforcement On-line access to PDMP

☐ Law Enforcement Written Request access to PDMP

Law Enforcement Access Method:

Law Enforcement Access Requirements: [Active Investigation](#)

☒ PDMP users validated with DEA Registration File

☒ PDMP Access without DEA Number

☒ PDMP users validated with NPI File

Validation Process for [License is verified through state licensing](#)

☒ PDMP users validated with State Licensing Board File    users without DEA #: [board.](#)

---

# Enrollment Mandates

---

## Use Mandates

Dispenser - Mandatory PDMP Use

Prescriber - Mandatory PDMP Use

Effective Date(s): June 23, 2017 (medical marijuana); July 1, 2018 (for all prescribers and dispensers)

Details:

Effective July 1, 2018, a prescriber must query the PDMP database prior to prescribing a controlled substance in schedules II-V. Effective July 1, 2018, a dispenser must query the PDMP database prior to dispensing a controlled substance in schedules II-V. Provides that a qualified physician may issue a physician certification for the medical use of marijuana only if the physician has reviewed the patient's controlled drug prescription history in the PMP.

---

## Training on Enrollment and Use

Prescriber - Training Required	In-person; online video; webinar
Licensing Board - Training Required	In-person; online video; webinar
Law Enforcement - Training Required	In-person; online video; webinar
Dispenser - Training Required	In-person; online video; webinar
Attorney General - Training Required	In-person; online video; webinar

---

## PDMP Queries

<input checked="" type="checkbox"/> Ability to search for multiple patients in one query	Maximum number of patients in one query:
Patient Query Date Range: 2 years	Other Query Date Range:
Minimum data elements to query for healthcare user:	Practitioners/Pharmacists: Last name, first name, date of birth
Query by partial data elements by healthcare user:	3 characters
Optional data elements to query by healthcare user:	begins with last name, first name, zip code,
Minimum data elements to query for non-healthcare user:	Law Enforcement: Last name, first name, date of birth, street address, query purpose, and case number.
Query by partial data elements by non-healthcare user:	
Optional data elements to query by non-healthcare user:	

---

## Unsolicited Reports/Push Notifications

Frequency unsolicited alerts/reports generated:	Quarterly
Delivery method for unsolicited alerts/reports:	Provided electronically through web portal.
Delivery method for unsolicited alerts/reports - LE:	
Delivery method for unsolicited alerts/reports - Boards:	
<input type="checkbox"/> Unsolicited alerts/reports to practitioners not enrolled in PDMP	

---

# Veterinary Policies

Data transmission frequency for Veterinarians:

Criteria for veterinarian queries:

☐ Veterinarian access to owner's prescription history

☒ Veterinary Icon on PDMP Report

☐ Reporting Specifications

Reporting Method:

Reporting Specifications:

Data Fields:

Reporting Description:

☐ Reporting Mandate Compliance

Reporting Compliance Details:

Reporting Mandate Actions:

Reporting Issues:

Reporting Misc Information:

☐ Enrollment Mandate Compliance

Enrollment Description: [Veterinarians are exempted from enrollment as data requesters](#)

Enrollment Mandate Compliance Details:

Enrollment Mandate Criteria:

☐ Query Mandate Compliance

Query Description: [Veterinarian access is not authorized.](#)

Query Mandate Compliance Details:

Query Mandate Criteria:

---

## PDMP Effectiveness Measures

Reduction in morphine milligram equivalents (MMEs) prescribed or dispensed

Reduction in number of fatal or non-fatal overdoses

Reduction in incidence of multiple provider episodes

Reduction in number of benzodiazepine dosage units dispensed

Reduction in number of benzodiazepine prescriptions issued

Reduction in number of opioid dosage units dispensed

Reduction in number of opioid prescriptions issued

Reduction in number of stimulant dosage units dispensed

Reduction in number of stimulant prescriptions issued

---

## Substance Use Disorder Activities

### Tools or Resources

☒ MAT Services

Other:

☐ MOUD Services

☐ Harm Reduction Strategies

☐ Mental Health Assistance Services

☐ Employee Assistance Programs

☐ Housing Assistance Programs

☐ Re-Entry Programs

### Surveillance Activities

☐ Emergency Department Data

☐ Medical Examiner/Coroner Data

Data Sources for Surveillance Activities:

### Initiated Actions

☐ Resources to Affected Areas

Other Actions:

☐ Directed Training on Prescribing

☐ Prescription Drug Tool Kits

☐ Risk Evaluation/Analysis on PDMP Reports

☐ Referrals to SUD Organizations

☐ Referrals to OFR Teams

---