



New Hampshire

PDMP acronym: [New Hampshire](#) Region: [East](#)
 Agency Responsible: [New Hampshire Department of Health and Human Services](#)
 Agency Type: [Department of Health](#)

PDMP Web Resources/Links

PDMP Website: <https://www.dhhs.nh.gov/programs-services/population-health/prescription-drug-monitoring-program>
 PDMP Email: NHPDMP@dhhs.nh.gov
 PDMP Register Website: <http://www.newhampshirepdmp.com>
 User Account Manual: https://www.newhampshirepdmp.com/assets/files/nhpdmp/aware/NH_PMP_AWARxE_User_Support_Manual_v2.0-1.pdf
 PDMP Query Website: <http://www.newhampshirepdmp.com>
 PDMP Data Upload Website: <http://www.newhampshirepdmp.com/dispensers.html>
 Data Upload Manual: https://www.newhampshirepdmp.com/assets/files/nhpdmp/aware/NH_Data_Submission_Dispenser_Guide_v2.4.pdf
 Statute/Regulation Website: <https://www.gencourt.state.nh.us/rsa/html/NHTOC/NHTOC-XXX-318-B.htm>;
https://www.gencourt.state.nh.us/rules/state_agencies/ph.html
 Opioid Guidelines Website:
 PDMP FAQs:
 Integration Guidance:
 PDMP Statistics Website:
 Opioid Dashboard Website:
 Training Website:

PDMP Contact Information

Contact Name: [Cioffi, Mark - Data Analyst](#)
 Address: [29 Hazen Drive, Room 111/112](#)
 City State Zip: [Concord NH 03301](#)
 Telephone: [6032710236](#)
 Fax: [6036963150](#)
 Email: Mark.J.Cioffi@affiliate.dhhs.nh.gov

Contact Name: [Jackson, Shawn - Interim Program Administrator](#)
 Address: [29 Hazen Drive, Room 111/112](#)
 City State Zip: [Concord NH 03301](#)
 Telephone: [6032716978](#)
 Fax: [6036963150](#)
 Email: NHPDMP@dhhs.nh.gov

Contact Name: [Foss, Joanie - Administrative Assistant](#)

Address: [29 Hazen Drive, Room 111/112](#)

City State Zip: [Concord NH 03301](#)

Telephone: [6032716978](#)

Fax: [6036963150](#)

Email: NHPDMP@dhhs.nh.gov

Contact Name: [Holt, Michael - Section Chief](#)

Address: [29 Hazen Drive, Room 111/112](#)

City State Zip: [Concord NH 03301](#)

Telephone: [6032719234](#)

Fax: [6036963150](#)

Email: Michael.Holt@dhhs.nh.gov

Contact Name: [Pond, Leslie - Auditor](#)

Address: [29 Hazen Drive, Room 111/112](#)

City State Zip: [Concord NH 03301](#)

Telephone: [6032712780](#)

Fax: [6036963150](#)

Email: Leslie.J.Pond@dhhs.nh.gov

Contact Name: [Burch, Adam S. - PDMP Administrator](#)

Address: [29 Hazen Drive, Room 111/112](#)

City State Zip: [Concord NH 03301](#)

Telephone: [6032711132](#)

Fax: [6036963150](#)

Email: adam.s.burch@dhhs.nh.gov

State Population and Number of Registrants

State population: [1,402,957](#)

DEA Prescriber total: [11,098](#)

DEA Dispenser total: [264](#)

Data Transmitter(s)

[Correctional Facility Pharmacy](#)

[Dispensing Veterinarians](#)

[Pharmacy \(Mail Order In-State\)](#)

[Pharmacy \(Other Out of State\)](#)

[Dispensing Practitioner](#)

[Pharmacy \(In-State\)](#)

[Pharmacy \(Mail Order Out of State\)](#)

[Veterans Administration](#)

Substances Monitored

[Schedules II - IV](#)

Alternate Data Sources

[Lost/Stolen Prescription Drug Reports](#)

[Overdoses - Fatal](#)

[Pharmaceutical Manufacturers/Distributors](#)

[Naloxone/Narcan Administrations](#)

[Overdoses - Non-fatal](#)

[Registrant Disciplinary History/Status](#)

Available Reports

[Annual PDMP Reports](#)

[Customized Reports by User Type](#)

[Licensee Reports to Licensing Board](#)

[MME Calculations](#)

[Patient Query Lists to Dispensers](#)

[Patient Query Lists to Prescribers](#)

[Patient Reports to Law Enforcement](#)

[PDMP Evaluation Reports](#)

[Prescriber Reports to Law Enforcement](#)

[Registrant Query Lists to Law Enforcement](#)

[Registrant Reports to Dispensers](#)

[Risk Scores](#)

[Clinical Alerts](#)

[Dispenser Reports to Law Enforcement](#)

[Lost/Stolen Prescription Reports](#)

[Multiple Provider Episode Reports](#)

[Patient Query Lists to Law Enforcement](#)

[Patient Reports to Dispensers](#)

[Patient Reports to Prescribers](#)

[Prescriber Report Cards](#)

[Prescription Drug Combinations](#)

[Registrant Query Lists to Licensing Boards](#)

[Registrant Reports to Prescribers](#)

[Statewide Statistics](#)

Statistical Capabilities

- ☒ # of Prescription Filled
 - ☒ # of Prescriptions Filled by CS Schedule
 - ☒ # of Prescriptions Filled by Drug Class
 - ☒ Statistics Filtered by Age or Age Range
 - ☐ Statistics Filtered by Ethnicity or Race
 - ☒ # of Authorized PDMP Users Enrolled
 - ☒ # of Registrants in SDTC
 - ☒ # of Registrants in SDTC by Practice/License Type
 - ☐ # of Data Errors by Error Type
 - ☐ # of Data Errors Corrected
 - ☐ # of At-Risk Patients by Risk Factor
 - ☐ Risk Factor Statistics by Time Frame
 - ☒ # of Solicited Prescriber Reports
 - ☐ # of Solicited Prescriber Reports by Requestor Type
 - ☒ # of Unsolicited Prescriber Reports
 - ☐ # of Unsolicited Prescriber Reports by Recipient Type
 - ☒ # of Solicited Dispenser Reports
 - ☐ # of Solicited Dispenser Reports by Requestor Type
 - ☒ # of Unsolicited Dispenser Reports
 - ☐ # of Unsolicited Dispenser Reports by Recipient Type
 - ☒ # of Solicited Patient Reports
 - ☐ # of Solicited Patient Reports by Requestor Type
 - ☒ # of Unsolicited Patient Reports
 - ☐ # of Unsolicited Patient Reports by Recipient Type
 - ☒ # of Dosage Units Dispensed
 - ☒ # of Dosage Units Dispensed by CS Schedule
 - ☒ # of Dosage Units Dispensed by Drug Class
 - ☐ Statistics Filtered by Gender Identification
 - ☒ Statistics Filtered by Geographic Location
 - ☒ # of Prescribers Enrolled in PDMP by License Type
 - ☒ # of Dispensers Enrolled in PDMP by License Type
 - ☐ # of Prescribers Enrolled in PDMP by Specialty
 - ☐ # of Unique Prescribers
 - ☐ # of In-State Queries
 - ☐ # of In-State Queries by Requestor Type
 - ☐ # of Interstate Queries
 - ☐ # of Interstate Queries by Requestor Type
 - ☐ # of Positive Matches from Interstate Queries
 - ☐ # of Solicited Statistical Reports by Requestor Type
 - ☐ # of Unsolicited Statistical Reports by Recipient Type
 - ☒ # of Unique Requestors for Solicited Reports
 - ☐ # of Unique Requestors by Requestor Type (sol. reports)
 - ☒ # of Unique Requestors for Unsolicited Reports
 - ☐ # of Unique Recipients by Recipient Type (unsol. reports)
- % Out-of-State Patients:
- % Out-of-State Prescribers:
- Data Analysis Resources Available:
- [Data Analyst](#)
-

Authorized PDMP Users

Dispenser Delegates - Licensed/Solicited In-State
Dispenser Delegates - Unlicensed/Solicited In-State
Dispensers - Pharmacies/Solicited In-State
Dispensers - Pharmacies/Unsolicited In-State
Dispensers - Pharmacists/Solicited In-State
Drug Courts/Solicited In-State
Law Enforcement - Federal/Solicited In-State
Law Enforcement - Local/Solicited In-State
Law Enforcement - State/Solicited In-State
Medical Examiners and Coroners/Solicited In-State
Nurse Practitioners/Solicited In-State
Patients/Solicited In-State
Peer Review Committees/Solicited In-State
Physician Assistants/Solicited In-State
Prescriber Delegates - Licensed/Solicited In-State
Prescriber Delegates - Unlicensed/Solicited In-State
Prescribers/Solicited In-State
Prescribers/Solicited Out-of-State
Prescribers/Unsolicited In-State
Regulatory and Licensing Boards/Solicited In-State
Regulatory and Licensing Boards/Unsolicited In-State

Engaged PDMP Users

[Dispenser Delegates - Licensed/Solicited In-State](#)
[Dispensers - Pharmacies/Solicited In-State](#)
[Dispensers - Pharmacies/Unsolicited In-State](#)
[Dispensers - Pharmacists/Solicited In-State](#)
[Law Enforcement - Federal/Solicited In-State](#)
[Law Enforcement - Local/Solicited In-State](#)
[Law Enforcement - State/Solicited In-State](#)
[Medical Examiners and Coroners/Solicited In-State](#)
[Nurse Practitioners/Solicited In-State](#)
[Patients/Solicited In-State](#)
[Physician Assistants/Solicited In-State](#)
[Prescriber Delegates - Licensed/Solicited In-State](#)
[Prescribers/Solicited In-State](#)
[Prescribers/Solicited Out-of-State](#)
[Prescribers/Unsolicited In-State](#)
[Regulatory and Licensing Boards/Solicited In-State](#)
[Regulatory and Licensing Boards/Unsolicited In-State](#)

Budget

Total Annual Budget: **\$1,300,000.00** **PDMP Staff:** **3**

of Employees - Operational: 2 # of Employees - Other:

of Employees - Technical: 0

of Employees - Analytical: 1

Funding Source(s)

CDC Grant
State General Fund

Licensing Fee

Technologies

Data Collection Entity: Vendor
Data Collection Vendor name: Bamboo Health
Data Storage Entity: Vendor
Data Storage Vendor name: Bamboo Health
Report Generation Entity: Vendor
Report Generation Vendor name: Bamboo Health
Data Access Method: Web Portal/On-Line
Data Access Entity: Vendor
Data Access Vendor name: Bamboo Health

☐ State HIE in place
☒ RxCheck Integration Allowed
☐ VHA VISTA integration
☐ HL7 FHIR connectivity
ASAP Version Utilized: 4.2A

Patient Matching

☐ Referential Matching
☐ Deterministic Matching
☐ Manual Matching
☐ Other Matching

☐ Exact Matching
☐ Probablistic Matching
☐ Probablistic and Manual Matching

☐ Access to patient matching algorithms

Patient Matching Metrics Available:

Patient matching data elements:

Integration(s) Available

Integration Type	% Providers	Hub Used	Paid by Fed Gov't	Paid by State Gov't	Paid by Facility	Paid by Provider
------------------	-------------	----------	-------------------	---------------------	------------------	------------------

EHR Integration 0-24% RxCheck and PMP

☐ Data Downloaded/Stored
☒ Data Incorporated with Interstate Data

☐ Data Manipulated for Analysis
☐ Multistate Integrations Allowed

Integration Standards:

Integration Type	% Providers	Hub Used	Paid by Fed Gov't	Paid by State Gov't	Paid by Facility	Paid by Provider
------------------	-------------	----------	-------------------	---------------------	------------------	------------------

HIE Integration 0-24% PMPi

☐ Data Downloaded/Stored
☐ Data Incorporated with Interstate Data

☐ Data Manipulated for Analysis
☐ Multistate Integrations Allowed

Integration Standards:

Integration Type % Providers Hub Used Paid by Fed Gov't Paid by State Gov't Paid by Facility Paid by Provider

PDS Integration 75-100% xCheck and PMP

☐ Data Downloaded/Stored ☐ Data Manipulated for Analysis

☒ Data Incorporated with Interstate Data ☒ Multistate Integrations Allowed

Integration Standards:

Interstate Data Sharing Partner(s)

Arizona	PMPi Hub
Connecticut	PMPi Hub
Delaware	PMPi Hub
Florida	PMPi Hub
Maine	PMPi Hub
Massachusetts	PMPi Hub
New Jersey	PMPi Hub
New York	PMPi Hub
North Carolina	PMPi Hub
Pennsylvania	PMPi Hub
Rhode Island	PMPi Hub
South Carolina	PMPi Hub
South Dakota	PMPi Hub
South Dakota	RxCheck Hub
Vermont	PMPi Hub
Virginia	PMPi Hub

PDMP Policies

Enabling legislation enacted:	2012	Data collection frequency:	Daily or next business day
PDMP operational:	2014	<input checked="" type="checkbox"/> Requirement for zero-reporting	
User access date (any method):	2014	Frequency of zero-reporting:	Daily
User electronic access date:	2014		
Date received electronic data:	2014		
Interstate sharing start date:	2014		
Law/Statute citation:	NH Statute §§318-B:31 to :38		
Regulation/Rule citation:			
Dr Shopper law/statute:	NH Statute §§ 318-B:2, 318:52-a		
Pill Mill law/statute:			
Pain Clinic law/statute:			
Unauthorized Use or Disclosure:	NH Statute §318-B:36		
Enacted 42 CFR Part 2:			
42 CFR Part 2 Details:			
<input type="checkbox"/> Required Notification to consumers	<input checked="" type="checkbox"/> Data Retention Policy		
<input checked="" type="checkbox"/> Mandated Use of Advisory Group	Data Retention Time:	3 years	
<input checked="" type="checkbox"/> Payment method captured	<input type="checkbox"/> All Information Purged		
<input checked="" type="checkbox"/> Ability to id prescriber specialty	<input type="checkbox"/> Patient Information Purged		
<input type="checkbox"/> Patient consent required before PDMP data release	<input type="checkbox"/> Prescriber Information Purged		
<input type="checkbox"/> Ability for users to set thresholds for alert notices	<input type="checkbox"/> Dispenser Information Purged		
<input type="checkbox"/> Ability for users to do user-led alert notices	<input type="checkbox"/> Drug Information Purged		
<input checked="" type="checkbox"/> Mandatory E-Prescribing (EPCS)	<input checked="" type="checkbox"/> HIPAA Covered Entity		
<input checked="" type="checkbox"/> Compliance Process for Enrollment Mandates	<input type="checkbox"/> Identifiable Data to State Health Dept		
<input checked="" type="checkbox"/> Compliance Process for Query Mandate	<input type="checkbox"/> Identifiable Data to local Health Dept		
<input type="checkbox"/> ICD-10 Codes Collected	<input type="checkbox"/> Certified as CMS Specialized Registry		
<input type="checkbox"/> Deceased Patient Field	<input checked="" type="checkbox"/> PDMP Disaster Recovery Plan		
<input type="checkbox"/> Engaged in Academic Detailing			
<input type="checkbox"/> Patient ID Required to be Presented to Dispenser	ID Types Reported:		
<input type="checkbox"/> Ability to de-id data			
<input checked="" type="checkbox"/> Authority to release de-id data			
De-identified data sharing conditions:			
De-Identified Data Retention Details:			
<input checked="" type="checkbox"/> Retain De-Identified Data			
Record Retention Details:			
<input checked="" type="checkbox"/> Patient Notification of Breach	<input type="checkbox"/> Written Notification of Breach		
Patient Breach Notification Method:			
Patient Breach Notification Method Other:			
E-prescribing required substances:			
E-prescribing exemptions/waivers:			
Authority to enforce PDMP mandates:	Regulatory/Licensing Board		

Enrollment and Accounts

☐ Supervisor Review/audit of Delegate Accounts Number of Delegates allows: [not limited](#)

☐ Auto Enroll with License Renewal or App

Enrollment Method:

[Currently through on-line enrollment. Verification is checked through checking with lists provided by regulatory boards that the licensee is a current licensee in NH.](#)

Practitioner IDs for PDMP Account:

[DEA controlled substance registration number; Licensing Board number;](#)

2 Factor Authentication:

[2 factor authentication not offered](#)

Criteria for Dispensers to get account to upload data

[A licensed NH pharmacy \(resident or non-resident\) or a licensed practitioner that dispenses control substances; a DEA # that allows them to dispense controls in the State of NH.](#)

Criteria for Prescriber delegates to get account:

[Must be employed by the facility, apply for an account and then be linked by a Master Account holder also employed in the facility providing the Delegate authority to query patients on their behalf.](#)

Criteria for Dispenser delegates to get account:

[Must be employed by the facility, apply for an account and then be linked by a Master Account holder also employed in the facility providing the Delegate authority to query patients on their behalf.](#)

Criteria for PAs to get account:

[Physician Assts must be a licensed NH practitioner and have a DEA # that allows them to prescribe and/or dispense controls in the State of NH.](#)

Criteria for Nurse Practitioners to get account:

[APRN must be a licensed NH practitioner and have a DEA # that allows them to prescribe and/or dispense controls in the State of NH.](#)

Criteria for other users to get account:

[Dentists, Podiatrists, Optometrists, Veterinarians, Physicians and Naturopaths must be licensed NH practitioners and have a DEA # that allows them to prescribe and/or dispense control substances in the State of NH.](#)

Requirements for Patients to get PDMP Report:

Requirements for others to get PDMP Report

Criteria for Online Non-healthcare accounts:

[Medical examiners/coroners](#)

PDMP Data for Epidemiological Purposes: [Authority to Release](#)

☐ Law Enforcement On-line access to PDMP

☒ Law Enforcement Written Request access to PDMP

Law Enforcement Access Method:

Law Enforcement Access Requirements: [Court Order/Approval](#)
[Subpoena](#)

☒ PDMP users validated with DEA Registration File

☐ PDMP Access without DEA Number

☐ PDMP users validated with NPI File

Validation Process for

☒ PDMP users validated with State Licensing Board File users without DEA #:

Enrollment Mandates

Dispenser - Mandatory PDMP Enrollment

Prescriber - Mandatory PDMP Enrollment

Effective Date(s): June 12, 2012; December 19, 2022

Details:

Prescribers with an active NH license and have a DEA # associated with a NH address. Dispensers with an active NH license.

(j) If an applicant possesses a United States Department of Justice Drug Enforcement Administration (DEA) number to prescribe schedules II-IV controlled substances pursuant to RSA 318-B:33, the applicant for licensure shall register with the NH prescription drug monitoring program (PDMP), pursuant to RSA 318-B:33, II and Ph 1503.01 (a). Failure to register within 90 days of the initial issuance of a license shall constitute professional misconduct and shall be grounds for disciplinary action. A licensee shall not engage in the prescribing or dispensing of controlled substances in schedules II-IV without having registered with the PDMP.

Use Mandates

Prescriber - Mandatory PDMP Use

Effective Date(s): September 1, 2016 (statute); January 1, 2017 (regulations); April 13, 2023

Details:

They are required to query the PDMP for all scheduled II, III and IV opioids for the treatment and management of pain and when for chronic pain for the initial prescription and at least twice within the year.

NH ADC Vet 1001.01 (2022) (e) Prescribers required to register with the PDMP pursuant to RSA 126-A:91, or their designee, shall query the PDMP to obtain a history of schedule II-IV controlled substances dispensed to a patient, prior to the prescriber prescribing an initial schedule II, III, and IV opioids for the management or treatment of the patient's pain, and then periodically, and but no less than twice per year, except when:

- (1) Opioids are administered to patients in a health care setting;
 - (2) Treating acute pain associated with serious traumatic injury, post-operatively, or with an acute medical condition, with clear objective findings by the licensee, for no more than 7 days supply of schedule III, IV, or V substances; or
 - (3) When the PDMP database is inaccessible or not functioning properly the specific reason why there was no query of the database shall be documented in the patient's medical record;
-

Training on Enrollment and Use

[Prescriber - Training Provided](#)

[User Guides](#)

[Dispenser - Training Provided](#)

[User Guides](#)

PDMP Queries

- ☒ Ability to search for multiple patients in one query Maximum number of patients in one query: [1](#)
 - Patient Query Date Range: [3 years](#) Other Query Date Range:
 - Minimum data elements to query for healthcare user: [Last Name, First Name, Date of Birth and dispense timeframe](#)
 - Query by partial data elements by healthcare user:
 - Optional data elements to query by healthcare user: [Gender, Address, County](#)
 - Minimum data elements to query for non-healthcare user: [Last Name, First Name, Date of Birth and dispense timeframe](#)
 - Query by partial data elements by non-healthcare user:
 - Optional data elements to query by non-healthcare user: [Gender, Address, County](#)
-

Unsolicited Reports/Push Notifications

- Frequency unsolicited alerts/reports generated: [Quarterly](#)
 - Delivery method for unsolicited alerts/reports: [Notification sent via email, Report sent via email, I believe we have the ability to send an email and to send both the notification and report will be sent to them in the PDMP system.](#)
 - Delivery method for unsolicited alerts/reports - LE:
 - Delivery method for unsolicited alerts/reports - Boards: [We are able to track whether the practitioners are opening the reports and we will be sharing this information with the regulatory boards, once we start to push the reports out.](#)
 - ☒ Unsolicited alerts/reports to practitioners not enrolled in PDMP
-

Veterinary Policies

Data transmission frequency for Veterinarians: [Weekly](#)

Criteria for veterinarian queries: [Animal Owner's Name](#)

☒ Veterinarian access to owner's prescription history

☒ Veterinary Icon on PDMP Report

☒ Reporting Specifications

Reporting Method: [Electronic, Web Portal](#)

Reporting Specifications:

Data Fields: [PAT07 - Last Name, PAT08 - Owner's First Name, PAT18 - Owner's Date of Birth, PAT19 - Owner's Gender, PAT20 - Species Code, PAT21 - Name of Animal,](#)

Reporting Description: [Veterinarians are required to report](#)

☒ Reporting Mandate Compliance

Reporting Compliance Details: [They will be part of the Audit/Compliance Initiative that the PDMP will be conducting in coordination with Board of Pharmacy compliance staff.](#)

Reporting Mandate Actions:

Reporting Issues: [Veterinarian does not have animal owner's information, More and more veterinarians are writing Rx and owners are filling the Rx in human pharmacies and the human pharmacies do not have the owner information either. We have sent out communications on the](#)

Reporting Misc Information:

☒ Enrollment Mandate Compliance

Enrollment Description: [With regards to veterinarian facilities, only the "owner" of the controls would register as the dispenser and the other veterinarians would be reported as the prescriber on the uploaded report. So not every veterinarian has to register as a dispenser un](#)

Enrollment Mandate Compliance Details: [We have semi-automated registration and access to a list of DEA holders in NH. We will take the DEA list compare it to the licensing list provided by the regulatory board to determine who is required to be registered and then compare that list to the reg](#)

Enrollment Mandate Criteria: [All veterinarians with a NH license and a DEA # associated with their NH license are required to register with the NH PDMP. This is different than registering as a dispenser, which is a different registration that allows them to upload all dispensations](#)

☐ Query Mandate Compliance

Query Description: [veterinarians minimally query the system.](#)

Query Mandate Compliance Details:

Query Mandate Criteria:

PDMP Effectiveness Measures

Reduction in morphine milligram equivalents (MMEs) prescribed or dispensed

Reduction in incidence of multiple provider episodes

Reduction in number of benzodiazepine dosage units dispensed

Reduction in number of benzodiazepine prescriptions issued

Reduction in number of opioid dosage units dispensed

Reduction in number of opioid prescriptions issued

Reduction in number of stimulant dosage units dispensed

Reduction in number of stimulant prescriptions issued
