

Prescription Drug Monitoring Program Training and Technical Assistance Center

# **New Mexico**

PDMP acronym:	NM PMP	Region:	West	
Agency Responsible:	New Mexico State Board of Pharmacy			
Agency Type:	Pharmacy Board			
	PDMP Web Resources/Links			
PDMP Website:	https://www.nmpmp.info/			
PDMP Email:	nm.pmp@state.nm.us	nm.pmp@state.nm.us		
PDMP Register Website:	https://newmexico.pmpaware.net	https://newmexico.pmpaware.net		
User Account Manual:	ual: https://www.nmpmp.info/wp-content/uploads/2023/01/aware_user_guide.pdf			
PDMP Query Website:	https://newmexico.pmpaware.net			
PDMP Data Upload Website	https://pmpclearinghouse.net			
Data Upload Manual:	https://www.nmpmp.info/wp-content/uploads/2023/11/NM-PMP-Data-Submission- Dispenser-Guide_v4.0.pdf			
Statute/Regulation Website:	site: https://www.rld.nm.gov/boards-and-commissions/individual-boards-and- commissions/pharmacy/pharmacy-rules-and-laws/			
Opioid Guidelines Website:				
PDMP FAQs:	https://www.nmpmp.info/faq/			
Integration Guidance:	https://www.nmpmp.info/resources/			
PDMP Statistics Website:	https://www.nmpmp.info/resources/			
Opioid Dashboard Website:	https://ibis.health.state.nm.us/topic/healthoutcomes/SubstanceAbus	se.html		
Training Website:	/ebsite: https://www.nmpmp.info/resources/			

### **PDMP** Contact Information

Contact Name: Gonzales, Maria - PMP Manager		Contact Name: VanWagenen, Michael - PMP Director	
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State Population and Number of Registrants					
State population:	2,110,011	DEA Prescriber total:	12,552	DEA Dispenser total:	339
		Data Transn	nitter(s)		
Dispensing Practitioner		In	dian Health S	ervices	
Long Term Care Facility Pha	armacy	PI	Pharmacy (In-State)		
Pharmacy (Mail Order In-St	tate)	PI	Pharmacy (Mail Order Out of State)		
Pharmacy (Other Out of Sta	ate)	V	eterans Admi	nistration	
		Substances M	onitored		
Drugs of Concern		So	chedules II - V	,	
Alternate Data Sources					
		Available R	eports		
Customized Reports by User Type Dispenser Reports to Law Enforcement					
icensee Reports to Licensing Board MME Calculations					
Aultiple Provider Episode Reports         Patient Query Lists to Licensing Boards					
Patient Query Lists to Prescribers Patient Reports to Dispensers					
Patient Reports to Law Enforcement Patient Reports to Licensing Boards					
Patient Reports to Prescribers Patient Reports with Summary Data					
PDMP Evaluation Reports	PDMP Evaluation Reports Peer Comparison Reports				
Prescriber Report Cards	Prescriber Report Cards Prescriber Reports to Law Enforcement				
Prescription Drug Combina	tions	R	egistrant Que	ry Lists to Licensing Boards	
Registrant Query Lists to PrescribersRegistrant Reports to PrescribersStatewide Statistics					

## Statistical Capabilities

- ✓ # of Prescription Filled
- ✓ # of Prescriptions Filled by CS Schedule
- ✓ # of Prescriptions Filled by Drug Class
- Statistics Filtered by Age or Age Range
- □ Statistics Filtered by Ethnicity or Race
- ✓ # of Authorized PDMP Users Enrolled
- □ # of Registrants in SDTC
- $\Box$  # of Registrants in SDTC by Practice/License Type
- □ # of Data Errors by Error Type
- # of Data Errors Corrected
- # of At-Risk Patients by Risk Factor
- Risk Factor Statistics by Time Frame
- □ # of Solicited Prescriber Reports
- # of Solicited Prescriber Reports by Requestor Type
- # of Unsolicited Prescriber Reports
- $\square$  # of Unsolicited Prescriber Reports by Recipient Type
- □ # of Solicited Dispenser Reports
- $\square$  # of Solicited Dispenser Reports by Requestor Type
- □ # of Unsolicited Dispenser Reports
- $\Box$  # of Unsolicited Dispenser Reports by Recipient Type
- □ # of Solicited Patient Reports
- # of Solicited Patient Reports by Requestor Type
- # of Unsolicited Patient Reports
- # of Unsolicited Patient Reports by Recipient Type

- ✓ # of Dosage Units Dispensed
- # of Dosage Units Dispensed by CS Schedule
- ✓ # of Dosage Units Dispensed by Drug Class
- $\hfill\square$  Statistics Filtered by Gender Identification
- ✓ Statistics Filtered by Geographic Location
- $\Box$  # of Prescribers Enrolled in PDMP by License Type
- $\Box$  # of Dispensers Enrolled in PDMP by License Type
- # of Prescribers Enrolled in PDMP by Specialty
- □ # of Unique Prescribers
- # of In-State Queries
- # of In-State Queries by Requestor Type
- ✓ # of Interstate Queries
- # of Interstate Queries by Requestor Type
- # of Positive Matches from Interstate Queries
- □ # of Solicited Statistical Reports by Requestor Type
- $\Box$  # of Unsolicited Statistical Reports by Recipient Type
- □ # of Unique Requestors for Solicited Reports
- □ # of Unique Requestors by Requestor Type (sol. reports)
- $\Box$  # of Unique Requestors for Unsolicited Reports
- □ # of Unique Recipients by Recipient Type (unsol. reports)

% Out-of-State Patients: <5%

% Out-of-State Prescribers: <5%

Data Analysis Resources Available: Epidemiologist

#### Authorized PDMP Users

**Correctional Supervision/Solicited In-State Correctional Supervision/Solicited Out-of-State Dispenser Delegates - Licensed/Solicited In-State** Dispenser Delegates - Licensed/Solicited Out-of-State **Dispenser Delegates - Unlicensed/Solicited In-State Dispensers - Pharmacists/Solicited In-State Dispensers - Pharmacists/Solicited Out-of-State** Drug Courts/Solicited In-State Drug Courts/Solicited Out-of-State **Drug Treatment Providers/Solicited In-State Drug Treatment Providers/Solicited Out-of-State** Law Enforcement - Federal/Solicited In-State Law Enforcement - Federal/Solicited Out-of-State Law Enforcement - Local/Solicited In-State Law Enforcement - Local/Solicited Out-of-State Law Enforcement - State/Solicited In-State Law Enforcement - State/Solicited Out-of-State Law Enforcement - State/Unsolicited In-State Medicaid Drug Utilization and Review/Solicited In-State Medicaid Drug Utilization and Review/Solicited Out-of-State Medicaid Fraud and Abuse/Solicited In-State Medicaid Fraud and Abuse/Solicited Out-of-State Medical Examiners and Coroners/Solicited In-State Medical Residents/Solicited In-State Medical Residents/Solicited Out-of-State Medical Residents/Unsolicited In-State Medical Residents/Unsolicited Out-of-State Medicare/Solicited In-State Medicare/Solicited Out-of-State Nurse Practitioners/Solicited In-State Nurse Practitioners/Solicited Out-of-State Nurse Practitioners/Unsolicited In-State Patients/Solicited In-State Patients/Solicited Out-of-State Physician Assistants/Solicited In-State Physician Assistants/Solicited Out-of-State Physician Assistants/Unsolicited In-State Prescriber Delegates - Licensed/Solicited In-State Prescriber Delegates - Licensed/Solicited Out-of-State Prescriber Delegates - Unlicensed/Solicited In-State Prescriber Delegates - Unlicensed/Solicited Out-of-State Prescribers/Solicited In-State Prescribers/Solicited Out-of-State Prescribers/Unsolicited In-State **Prosecutors/Solicited In-State** Prosecutors/Solicited Out-of-State

Regulatory and Licensing Boards/Solicited In-State Regulatory and Licensing Boards/Solicited Out-of-State Regulatory and Licensing Boards/Unsolicited In-State Researchers/Solicited In-State State Health Departments/Solicited In-State Third Party Insurance Payers/Solicited In-State Third Party Insurance Payers/Solicited Out-of-State Workers Compensation State Insurance/Solicited In-State Workers Compensation State Insurance/Solicited Out-of-State Workers Compensation State/Solicited In-State Workers Compensation State/Solicited In-State

#### **Engaged PDMP Users**

**Correctional Supervision/Solicited In-State** Correctional Supervision/Solicited Out-of-State **Dispenser Delegates - Licensed/Solicited In-State** Dispenser Delegates - Licensed/Solicited Out-of-State **Dispensers - Pharmacists/Solicited In-State** Dispensers - Pharmacists/Solicited Out-of-State Drug Courts/Solicited In-State Drug Courts/Solicited Out-of-State **Drug Treatment Providers/Solicited In-State** Drug Treatment Providers/Solicited Out-of-State Law Enforcement - Federal/Solicited In-State Law Enforcement - Federal/Solicited Out-of-State Law Enforcement - Local/Solicited In-State Law Enforcement - Local/Solicited Out-of-State Law Enforcement - State/Solicited In-State Law Enforcement - State/Solicited Out-of-State Medicaid Drug Utilization and Review/Solicited In-State Medicaid Drug Utilization and Review/Solicited Out-of-State Medicaid Fraud and Abuse/Solicited In-State Medicaid Fraud and Abuse/Solicited Out-of-State Medical Examiners and Coroners/Solicited In-State Medical Residents/Solicited In-State Medical Residents/Solicited Out-of-State Medicare/Solicited In-State Medicare/Solicited Out-of-State Nurse Practitioners/Solicited In-State Nurse Practitioners/Solicited Out-of-State Nurse Practitioners/Unsolicited In-State Patients/Solicited In-State Patients/Solicited Out-of-State Physician Assistants/Solicited In-State Physician Assistants/Solicited Out-of-State Physician Assistants/Unsolicited In-State Prescriber Delegates - Licensed/Solicited In-State Prescriber Delegates - Licensed/Solicited Out-of-State Prescriber Delegates - Unlicensed/Solicited In-State Prescriber Delegates - Unlicensed/Solicited Out-of-State **Prescribers/Solicited In-State** Prescribers/Solicited Out-of-State Prescribers/Unsolicited In-State **Prosecutors/Solicited In-State** Prosecutors/Solicited Out-of-State **Regulatory and Licensing Boards/Solicited In-State** Regulatory and Licensing Boards/Solicited Out-of-State Regulatory and Licensing Boards/Unsolicited In-State Third Party Insurance Payers/Solicited In-State

Third Party Insurance Payers/Solicited Out-of-State Workers Compensation State Insurance/Solicited In-State Workers Compensation State Insurance/Solicited Out-of-State Workers Compensation State/Solicited In-State

Workers Compensation State/Solicited Out-of-State

# Budget

Total Annual Budget:	\$130,000.00	PDMP Staff: 2
# of Employees - Operational:	2	# of Employees - Other: 0
# of Employees - Technical:	0	
# of Employees - Analytical:	0	
		Funding Source(s)
Controlled Substance Registratio	n Fee	Licensing Fee
		Technologies
Data Callection Estitut		_
Data Collection Entity:	Vendor	State HIE in place
Data Collection Vendor name:	Bamboo He	
Data Storage Entity:	Vendor	VHA VISTA integration
Data Storage Vendor name:	Bamboo He	,
Report Generation Entity:	Vendor	ASAP Version Utilized: 4.2
Report Generation Vendor name		
Data Access Method:	Web Porta	I/On-Line
Data Access Entity:	Vendor	
Data Access Vendor name:	Bamboo He	ealth
		Patient Matching
Referential Matching       Exact Matching         Deterministic Matching       Probablistic Matching         Manual Matching       Probablistic and Manual Matching         Other Matching       Other Matching		
Patient Matching Metrics Availal Patient matching data elements:	ole:	
		ntegration(s) Available
Integration Type % Providers EHR Integration 25-49%	Hub Used PMPi	Paid by Fed Gov't Paid by State Gov't Paid by Facility Paid by Provider
Data Downloaded/Stored		$\Box$ Data Manipulated for Analysis
$\Box$ Data Incorporated with Inters	state Data	Multistate Integrations Allowed
Integration Standards:		
Integration Type % Providers PDS Integration Unknown	Hub Used PMPi	Paid by Fed Gov't Paid by State Gov't Paid by Facility Paid by Provider
Data Downloaded/Stored		$\square$ Data Manipulated for Analysis
$\square$ Data Incorporated with Inters	state Data	$\square$ Multistate Integrations Allowed
Integration Standards:		
0		

# Interstate Data Sharing Partner(s)

AlabamaPMPi HubAlaskaPMPi HubArizonaPMPi HubArizonaPMPi HubArkansasPMPi HubColoradoPMPi HubConnecticutPMPi HubDelawarePMPi HubDelawareRxCheck HubDistrict of ColumbiaPMPi HubIdahoPMPi HubIllinoisPMPi HubIdanaPMPi HubIdanaPMPi HubIowaPMPi HubKansasPMPi HubKansasPMPi HubKansasPMPi HubMainePMPi HubMainePMPi HubMichiganPMPi HubMississippiPMPi HubNevadaPMPi HubNevadaPMPi HubNorth CarolinaPMPi HubNorth DakotaPMPi HubOhioPMPi HubOhioPMPi HubOhioPMPi HubNeut ang ShirePMPi HubNorth DakotaPMPi HubOhioPMPi HubPuerto RicoPMPi HubRode IslandPMPi HubRode IslandPMPi HubPuerto RicoPMPi HubPuerto Rico <td< th=""></td<>
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West Virginia PMPi Hub
Wisconsin PMPi Hub
Wyoming PMPi Hub

### **PDMP** Policies

Enabling legislation enacted:	2004	Data collection frequency:	Daily or next busines
PDMP operational:	2005	Requirement for zero-reporting	וg
User access date (any method):	2005	Frequency of zero-reporting:	within one business day
User electronic access date:	2005		
Date received electronic data:	2005		
Interstate sharing start date:	2012		
Law/Statute citation:	NM Statute §30-31-16		
Regulation/Rule citation:	NM Admin Code §16.19.29.1	to .15	
Dr Shopper law/statute:	NM Statute §§ 30-31-25, 26-2	1-22	
Pill Mill law/statute:			
Pain Clinic law/statute: Unauthorized Use or Disclosure: Enacted 42 CFR Part 2: 42 CFR Part 2 Details:	NM Admin Code §16.19.29.14	4	
<ul> <li>Required Notification to cons</li> <li>Mandated Use of Advisory Gr</li> <li>Payment method captured</li> <li>Ability to id prescriber specia</li> <li>Patient consent required beform</li> <li>Ability for users to set thresh</li> <li>Ability for users to set thresh</li> <li>Ability for users to do user-leging</li> <li>Mandatory E-Prescribing (EPO</li> <li>Compliance Process for Enrol</li> <li>Compliance Process for Query</li> <li>ICD-10 Codes Collected</li> <li>Deceased Patient Field</li> <li>Engaged in Academic Detailing</li> <li>Patient ID Required to be Presentiation</li> <li>Ability to release de-id data</li> <li>Authority to release de-id data</li> </ul>	roup Ity ore PDMP data release olds for alert notices d alert notices CS) Iment Mandates y Mandate g esented to Dispenser ID T ca	<ul> <li>Data Retention Policy</li> <li>Data Retention Time: 3 yrs heat</li> <li>All Information Purged</li> <li>Patient Information Purged</li> <li>Prescriber Information Purged</li> <li>Dispenser Information Purged</li> <li>Drug Information Purged</li> <li>HIPAA Covered Entity</li> <li>Identifiable Data to State Heat</li> <li>Identifiable Data to local Heat</li> <li>Certified as CMS Specialized</li> <li>PDMP Disaster Recovery Plaat</li> </ul>	ed ed alth Dept alth Dept Registry
De-Identified Data Retention Det	tails:		
Record Retention Details: Patient Notification of Breach Patient Breach Notification Meth Patient Breach Notification Meth E-prescribing required substance E-prescribing exemptions/waiver	nod: nod Other: es: Controlled substances	Written Notification of Brea	эch
Authority to enforce PDMP mandates: Regulatory/Licensing Board, PDMP			

### **Enrollment and Accounts**

✓ Superviser Review/audit of Delegate Accounts Number of Delegates allows: 4

□ Auto Enroll with License Renewal or App

Enrollment Method:

1.Create an account at https://newmexico.pmpaware.net/login2.Verify your email by clicking on the link in the autogenerated email you received when you created an account3.Upload or email a copy of your driver's license, state issued photo ID, or a pa

Practitioner IDs for PDMP Account:

DEA controlled substance registration number; State controlled substance registration number

2 Factor Authentication:

2 factor authentication not offered

Criteria for Dispensers to get account to upload data

Submit New Dispenser Agent form with Registration ID Confirmation and copy of driver's license

Criteria for Prescriber delegates to get account:

Must submit Authorized Agent form signed by practitioner and notarized. Practitioner may choose anyone they wish.

Criteria for Dispenser delegates to get account:

Submit New Dispenser Agent form with Registration ID Confirmation and copy of driver's license

Criteria for PAs to get account:

prescriber/patient relationship.

Criteria for Nurse Practitioners to get account:

prescriber/patient relationship.

Criteria for other users to get account:

Based on need if there is a regulation supporting it.

Requirements for Patients to get PDMP Report:

Patients may request a copy of their PMP history in person showing driver's license or with a mailed request that has been notarized.

Requirements for others to get PDMP Report

Criteria for Online Non-healthcare accounts:

Licensing/regulatory Board investigators, Law Enforcement investigators (federal and state), Medical examiners/coroners PDMP Data for Epidemiological Purposes: Authority to Release

Law Enforcement On-line access to PDMP
 Law Enforcement Access Method:
 Law Enforcement Access Requirements: Court Order/Approval
 PDMP users validated with DEA Registration File
 PDMP users validated with NPI File
 Validation Process for
 PDMP users validated with State Licensing Board File
 users without DEA #:

### **Enrollment Mandates**

Dispenser - Mandatory PDMP Enrollment Prescriber - Mandatory PDMP Enrollment

Effective Date(s): August 31, 2012 (practitioners); September 28, 2012 (physicians); July 17, 2013 (dentists); November 1, 2013 (podiatrists); March 16, 2014 (osteopaths); April 24, 2014 (optometrists)

#### Details:

Practitioners (except veterinarians), dentists, certified nurse midwives, advanced practice nurses, optometrists, osteopaths, podiatrists, and conditional prescribing or prescribing psychologists with a federal DEA registration and NM Controlled Substance registration; pharmacists

#### **Use Mandates**

Dispenser - Mandatory PDMP Use Prescriber - Mandatory PDMP Use

Effective Date(s): July 17, 2013 (dentists); September 28, 2012 (pain management); August 30, 2013 (midwives); November 20, 2012 (nurses); April 24, 2014 (optometrists); March 16, 2014 (osteopaths); August 31, 2012 (pharmacists); November 1, 2013 (podiatrists).

#### Details:

Refer to each healthcare licensing board for specific rules. Before a practitioner prescribes or dispenses for the first time, a controlled substance in Schedule II – V to a patient for a period greater than four days, or if there is a gap in prescribing a controlled substance for 30 days or more, the practitioner shall review the PDMP report for the patient for the preceding 12 months and, when available, shall review similar reports from adjacent states, and shall query the PDMP for the patient every three months during the continuous use of a controlled substance for each patient. Provides that a practitioner is not required to query the PDMP before prescribing, ordering, or dispensing a Schedule II – V substance for a patient for a period of four days or less; to a patient in a nursing facility; to a patient in hospice care; or when prescribing, dispensing, or administering of: testosterone, pregabalin, lacosamide, ezogabine, or stimulant therapy for pediatric patients less than age 14. Practitioners licensed to practice in an opioid treatment program shall query the PDMP upon a patient's initial enrollment into the program and every three months thereafter while prescribing, ordering, administering, or dispensing opioid treatment medications in Schedule II – V for the purpose of treating opioid use disorder.

Effective Date(s): July 17, 2013 (dentists); September 28, 2012 (pain management); August 30, 2013 (midwives); November 20, 2012 (nurses); April 24, 2014 (optometrists); March 16, 2014 (osteopaths); August 31, 2012 (pharmacists); November 1, 2013 (podiatrists); September 13

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(7) Prescription monitoring program (PMP) utilization: The consultant pharmacist shall request and review a PMP report covering at least a one year time period and another states' report for each program patient receiving an opioid, at least quarterly. The pharmacist will use professional judgement to determine whether more frequent monitoring is appropriate, as in the case of patients who are receiving a benzodiazepine or carisoprodol, or an opioid prescribed outside of the NTP. The pharmacist will use professional judgment in taking steps to avoid or resolve potential isues identified on PMP report review. The pharmacist shall document review of these PMP reports, and his or her action regarding such reports.

# Training on Enrollment and Use

Researcher - Training Required	Interactive online training
Prescriber - Training Required	Interactive online training
Patient - Training Provided	Interactive online training
Licensing Board - Training Required	Interactive online training
Law Enforcement - Training Required	Interactive online training
Dispenser - Training Required	Interactive online training
Attorney General - Training Required	Interactive online training

## **PDMP** Queries

query: 1

igsquirin Ability to search for multiple patients in one query	Maximum number of patients in one
Patient Query Date Range: >3 years	Other Query Date Range:
Minimum data elements to query for healthcare user:	Last name, first name, DOB
Query by partial data elements by healthcare user:	Last name, first name
Optional data elements to query by healthcare user:	other commonly used demographics
Minimum data elements to query for non-healthcare user	: Last name, first name, DOB
Query by partial data elements by non-healthcare user:	Last name, first name
Optional data elements to query by non-healthcare user:	other commonly used demographics

## Unsolicited Reports/Push Notifications

Frequency unsolicited alerts/reports generated:	Quarterly	
Delivery method for unsolicited alerts/reports:	Report sent via email	
Delivery method for unsolicited alerts/reports - LE:		
Delivery method for unsolicited alerts/reports - Boards: Report sent via email		
$\Box$ Unsolicited alerts/reports to practitioners not enrolled in PDMP		

# Veterinary Policies

Data transmission frequency for Veterina	arians:	
Criteria for veterinarian queries:		
□ Veterinarian access to owner's prescri	ption history	$\Box$ Veterinary Icon on PDMP Report
Reporting Specifications		
Reporting Method:		
Reporting Specifications:		
Data Fields:		
Reporting Description:		
Reporting Mandate Compliance		
Reporting Compliance Details:		
Reporting Mandate Actions:		
Reporting Issues:		an NPI number. This was a required field for ed to be "situational" rather than "required"
Reporting Misc Information:		
$\Box$ Enrollment Mandate Compliance		
Enrollment Description:	Veterinarians are exempted from enro	ollment as data requesters
Enrollment Mandate Compliance Details	:	
Enrollment Mandate Criteria:		
Query Mandate Compliance		
Query Description:	database; however, since veterinarian	e NM PMP and can voluntarily query the prescriptions are not standardized in regards I PMP report may not be all inclusive. Also,
Query Mandate Compliance Details:		
Query Mandate Criteria:		