Printed: 03-13-2024



Prescription Drug Monitoring Program Training and Technical Assistance Center

# Utah

PDMP acronym:	UT CSDB	Region:	West
Agency Responsible:	Utah Division of Occupational and Professional Licensing, Utah Department	ment of Comm	erce
Agency Type:	Professional Licensing Agency		
	PDMP Web Resources/Links		
PDMP Website:	https://dopl.utah.gov/controlled-substance-database/		
PDMP Email:	csdb@utah.gov		
PDMP Register Website:	https://csd.utah.gov		
User Account Manual:	https://utconcierge.qualtrics.com/jfe/form/SV_9vK8bO1x4BShSfk		
PDMP Query Website:	https://csd.utah.gov		
PDMP Data Upload Website	: sftp-csdb.utah.gov		
Data Upload Manual:	https://dopl.utah.gov/wp-content/uploads/2022/11/utah-RxGov-dis	pensing-guide.p	odf
Statute/Regulation Website	: https://dopl.utah.gov/controlled-substance-database/laws-and-rules	/	
Opioid Guidelines Website:			
PDMP FAQs:	https://dopl.utah.gov/controlled-substance-database/		
Integration Guidance:			
PDMP Statistics Website:	https://dopl.utah.gov/wp- content/uploads/2024/02/Utah_PDMP_Overview_Final_Report_Oct	_2023.pdf	
Opioid Dashboard Website:			
Training Website:	https://dopl.utah.gov/controlled-substance-database/prescriber-train	ning-examinati	on/

## **PDMP** Contact Information

Contact Name	: Kitchens, Connie - Public Health Policy	Contact Name	: Henrie, Jeff - CSD Administrator
Manager	Address:	160 E 300 S	
Address:	160 E 300 S	City State Zip:	Salt Lake City UT 84114-6741
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Fax:	8015306301	Email:	jahenrie@utah.gov
Email:	ckitchens@utah.gov		, - 0

State population:	3 422 487	DEA Prescriber total:	18,303	DEA Dispenser total:	533
State population.	3,722,707	DEATICSCHOCH total.	10,505	DEA Dispenser total.	555

## Data Transmitter(s)

Dispensing Practitioner Pharmacy (In-State) Pharmacy (Mail Order Out of State) Veterans Administration

**Drugs of Concern** 

Indian Health Services Pharmacy (Mail Order In-State) Pharmacy (Other Out of State)

#### Substances Monitored

Schedules II - V

#### Alternate Data Sources

ARCOS Reports	Criminal Court Case Information
Drug-related Convictions	Medical Marijuana Dispensations
Naloxone/Narcan Administrations	Naloxone/Narcan Dispensations
Overdoses - Fatal	Overdoses - Non-fatal

#### **Available Reports**

Clinical Alerts Drug Trend Reports Licensee Reports to Licensing Board Multiple Provider Episode Reports Patient Query Lists to Dispensers Patient Query Lists to Patients Patient Reports to Dispensers Patient Reports to Licensing Boards Patient Reports with Summary Data Prescriber Report Cards Prescription Drug Combinations Registrant Reports to Prescribers Statewide Statistics

#### Data Dashboards Geomapping of Prescription Data MME Calculations Overdose Reports Patient Query Lists to Licensing Boards Patient Query Lists to Prescribers Patient Reports to Law Enforcement Patient Reports to Prescribers PDMP Evaluation Reports Prescriber Reports to Law Enforcement Registrant Query Lists to Licensing Boards Risk Scores

## Statistical Capabilities

- ✓ # of Prescription Filled
- ✓ # of Prescriptions Filled by CS Schedule
- # of Prescriptions Filled by Drug Class
- Statistics Filtered by Age or Age Range
- $\square$  Statistics Filtered by Ethnicity or Race
- ✓ # of Authorized PDMP Users Enrolled
- ✓ # of Registrants in SDTC
- ✓ # of Registrants in SDTC by Practice/License Type
- □ # of Data Errors by Error Type
- # of Data Errors Corrected
- # of At-Risk Patients by Risk Factor
- Risk Factor Statistics by Time Frame
- ✓ # of Solicited Prescriber Reports
- # of Solicited Prescriber Reports by Requestor Type
- # of Unsolicited Prescriber Reports
- # of Unsolicited Prescriber Reports by Recipient Type
- # of Solicited Dispenser Reports
- # of Solicited Dispenser Reports by Requestor Type
- # of Unsolicited Dispenser Reports
- # of Unsolicited Dispenser Reports by Recipient Type
- # of Solicited Patient Reports
- # of Solicited Patient Reports by Requestor Type
- # of Unsolicited Patient Reports
- # of Unsolicited Patient Reports by Recipient Type

- ✓ # of Dosage Units Dispensed
- # of Dosage Units Dispensed by CS Schedule
- ✓ # of Dosage Units Dispensed by Drug Class
- $\hfill\square$  Statistics Filtered by Gender Identification
- ✓ Statistics Filtered by Geographic Location
- ✓ # of Prescribers Enrolled in PDMP by License Type
- ✓ # of Dispensers Enrolled in PDMP by License Type
- □ # of Prescribers Enrolled in PDMP by Specialty
- ✓ # of Unique Prescribers
- ✓ # of In-State Queries
- $\Box$  # of In-State Queries by Requestor Type
- □ # of Interstate Queries
- $\Box$  # of Interstate Queries by Requestor Type
- $\Box$  # of Positive Matches from Interstate Queries
- □ # of Solicited Statistical Reports by Requestor Type
- $\Box$  # of Unsolicited Statistical Reports by Recipient Type
- # of Unique Requestors for Solicited Reports
- # of Unique Requestors by Requestor Type (sol. reports)
- # of Unique Requestors for Unsolicited Reports
- # of Unique Recipients by Recipient Type (unsol. reports)

% Out-of-State Patients: <5%

% Out-of-State Prescribers: <5%

Data Analysis Resources Available: Data Analyst; Epidemiologist;

### Authorized PDMP Users

**Correctional Supervision/Solicited In-State Dispenser Delegates - Licensed/Solicited In-State** Dispenser Delegates - Licensed/Solicited Out-of-State Dispenser Delegates - Licensed/Unsolicited In-State Dispenser Delegates - Licensed/Unsolicited Out-of-State **Dispensers - Pharmacists/Solicited In-State** Dispensers - Pharmacists/Solicited Out-of-State Dispensers - Pharmacists/Unsolicited In-State **Drug Treatment Providers/Solicited In-State** Law Enforcement - Federal/Solicited In-State Law Enforcement - Federal/Solicited Out-of-State Law Enforcement - Federal/Unsolicited In-State Law Enforcement - Local/Solicited In-State Law Enforcement - Local/Unsolicited In-State Law Enforcement - State/Solicited In-State Law Enforcement - State/Unsolicited In-State Marijuana Dispensaries/Solicited In-State Medicaid Drug Utilization and Review/Solicited In-State Medicaid Fraud and Abuse/Solicited In-State Medicaid Fraud and Abuse/Unsolicited In-State Medical Examiners and Coroners/Solicited In-State Nurse Practitioners/Solicited In-State Nurse Practitioners/Solicited Out-of-State Nurse Practitioners/Unsolicited In-State Nurse Practitioners/Unsolicited Out-of-State Patients/Solicited In-State Physician Assistants/Solicited In-State Physician Assistants/Solicited Out-of-State Physician Assistants/Unsolicited In-State Physician Assistants/Unsolicited Out-of-State Prescriber Delegates - Licensed/Solicited In-State Prescriber Delegates - Licensed/Solicited Out-of-State Prescriber Delegates - Unlicensed/Solicited In-State Prescriber Delegates - Unlicensed/Solicited Out-of-State Prescribers/Solicited In-State Prescribers/Solicited Out-of-State Prescribers/Unsolicited In-State Prescribers/Unsolicited Out-of-State Prosecutors/Solicited In-State **Regulatory and Licensing Boards/Solicited In-State Researchers/Solicited In-State** State Health Departments/Solicited In-State Workers Compensation State Insurance/Solicited In-State Workers Compensation State/Solicited In-State

#### **Engaged PDMP Users**

**Dispenser Delegates - Licensed/Solicited In-State** Dispenser Delegates - Licensed/Solicited Out-of-State Dispenser Delegates - Licensed/Unsolicited In-State Dispenser Delegates - Licensed/Unsolicited Out-of-State **Dispensers - Pharmacists/Solicited In-State Dispensers - Pharmacists/Unsolicited In-State** Law Enforcement - Federal/Solicited In-State Law Enforcement - Federal/Unsolicited In-State Law Enforcement - Local/Solicited In-State Law Enforcement - Local/Unsolicited In-State Law Enforcement - State/Solicited In-State Law Enforcement - State/Unsolicited In-State Marijuana Dispensaries/Solicited In-State Medicaid Fraud and Abuse/Solicited In-State Medicaid Fraud and Abuse/Unsolicited In-State Nurse Practitioners/Solicited In-State Nurse Practitioners/Solicited Out-of-State Nurse Practitioners/Unsolicited In-State Nurse Practitioners/Unsolicited Out-of-State Physician Assistants/Solicited In-State Physician Assistants/Solicited Out-of-State Physician Assistants/Unsolicited In-State Physician Assistants/Unsolicited Out-of-State Prescriber Delegates - Unlicensed/Solicited In-State Prescriber Delegates - Unlicensed/Solicited Out-of-State Prescribers/Solicited In-State Prescribers/Solicited Out-of-State Prescribers/Unsolicited In-State **Regulatory and Licensing Boards/Solicited In-State** 

# Budget

Total Annual Budget: \$1	.,700,000.00	PDMP Staff: 17	
# of Employees - Operational:	6	# of Employees - Other: 2	
# of Employees - Technical:	4		
# of Employees - Analytical:	5		
		Funding Source(s)	
BJA Grant		Controlled Substance Registration Fee	
Licensing Fee		J J J J J J J J J J J J J J J J J J J	
		Technologies	
Data Collection Entity:	Vendor	✓ State HIE in place	
Data Collection Vendor name:	Leap Orbit	RxCheck Integration Allowed	
Data Storage Entity:	In-House	✓ VHA VISTA integration	
Data Storage Vendor name:	In-House	HL7 FHIR connectivity	
Report Generation Entity:	In-House	ASAP Version Utilized: 4.2	
Report Generation Vendor name:	In-House		
Data Access Method:	Web Portal	I/On-Line	
Data Access Entity:	In-House		
Data Access Vendor name:	In-House		
		Patient Matching	
☑ Determ ☑ Manual	ntial Matching iinistic Matchin Matching		
<ul> <li>□ Other Matching</li> <li>✓ Access to patient matching algorithms</li> <li>Patient Matching Metrics Available:</li> </ul>			
Patient matching data elements:	Patient fir	entification (i.e., driver license, social security number), Patient last name, st name, Patient middle name or initial, Patient address, Patient date of ent gender, We are in the building stage of patient matcher, however	
	Ir	ntegration(s) Available	
Integration Type % Providers EHR Integration 25-49% Rx	Hub Used Check & PMPi	Paid by Fed Gov't Paid by State Gov't Paid by Facility Paid by Provider	
$\Box$ Data Downloaded/Stored		Data Manipulated for Analysis	
$\Box$ Data Incorporated with Interst	tate Data	Multistate Integrations Allowed	
Integration Standards:		PMIX 2 NIEM 4 ASAP 4.2	
Integration Type % Providers	Hub Used	Paid by Fed Gov't Paid by State Gov't Paid by Facility Paid by Provider	
HIE Integration 0-24%	RxCheck		
$\Box$ Data Downloaded/Stored		Data Manipulated for Analysis	
$\Box$ Data Incorporated with Interst	tate Data	$\Box$ Multistate Integrations Allowed	
Integration Standards:			

Integration Type % Providers	Hub Used	Paid by Fed Gov't Paid by State Gov't	Paid by Facility	Paid by Provider
PDS Integration 0-24%	RxCheck			
$\Box$ Data Downloaded/Stored		Data Manipulated for Analysis		
$\Box$ Data Incorporated with Interstate Data		$\square$ Multistate Integrations Allowed		
Integration Standards:		PMIX 2 NIEM 4 ASAP 4.2		

# Interstate Data Sharing Partner(s)

Alabama	PMPi Hub
Alabama	RxCheck Hub
Arizona	PMPi Hub
Arkansas	PMPi Hub
Colorado	PMPi Hub
Colorado	RxCheck Hub
Connecticut	RxCheck Hub
Idaho	PMPi Hub
Illinois	RxCheck Hub
Indiana	PMPi Hub
Kansas	PMPi Hub
Kentucky	RxCheck Hub
Maryland	RxCheck Hub
Nebraska	RxCheck Hub
Nevada	PMPi Hub
Nevada	RxCheck Hub
New Mexico	PMPi Hub
North Dakota	PMPi Hub
Pennsylvania	RxCheck Hub
South Carolina	PMPi Hub
South Dakota	RxCheck Hub
Washington	RxCheck Hub
Wisconsin	RxCheck Hub

## **PDMP** Policies

Enabling legislation enacted:	1995	Data collection frequency:	Daily or next busines
PDMP operational:	1996	Requirement for zero-report	ing
User access date (any method):	1997	Frequency of zero-reporting:	Monthly
User electronic access date:	1997		
Date received electronic data:	1996		
Interstate sharing start date:	2012		
Law/Statute citation:	UT Code §§58-37f-101 to 8	01; 26-1-36	
Regulation/Rule citation:	UT Admin Code 156-37-609	) to -610	
Dr Shopper law/statute:	Title 58, Chapter 37.8(3)(a)	(ii)	
Pill Mill law/statute:			
Pain Clinic law/statute: Unauthorized Use or Disclosure: Enacted 42 CFR Part 2: 42 CFR Part 2 Details:	UT Code §58-37f-601		
<ul> <li>Required Notification to cons</li> <li>Mandated Use of Advisory Gr</li> <li>Payment method captured</li> <li>Ability to id prescriber special</li> <li>Patient consent required beform</li> <li>Ability for users to set threshow</li> <li>Ability for users to do user-lead</li> <li>Mandatory E-Prescribing (EPO</li> <li>Compliance Process for Enroll</li> <li>Compliance Process for Query</li> <li>ICD-10 Codes Collected</li> <li>Deceased Patient Field</li> <li>Engaged in Academic Detailin</li> <li>Patient ID Required to be Pre</li> <li>Ability to de-id data</li> <li>Authority to release de-id dat</li> <li>De-identified Data Retention Details</li> <li>Retain De-Identified Data</li> </ul>	roup Ity pre PDMP data release olds for alert notices d alert notices CS) Iment Mandates y Mandate g sented to Dispenser II a ions:	<ul> <li>Data Retention Policy Data Retention Time: 5 years</li> <li>All Information Purged</li> <li>Patient Information Purged</li> <li>Prescriber Information Purged</li> <li>Dispenser Information Purged</li> <li>Drug Information Purged</li> <li>HIPAA Covered Entity</li> <li>Identifiable Data to State Hill</li> <li>Identifiable Data to Iocal Heil</li> <li>Certified as CMS Specialized</li> <li>PDMP Disaster Recovery Plate</li> </ul>	ged ged ealth Dept ealth Dept d Registry
Patient Notification of Breach		Written Notification of Bread of Bre	each
Patient Breach Notification Method: Other			
Patient Breach Notification Method Other: IndexUtah Code Title 13Commerce and Trade Chapter 44Protection of Personal Information Act			
E-prescribing required substances: Controlled substances			
E-prescribing exemptions/waivers: UCA: 58-37-22. Electronic prescriptions for controlled substances.			
Authority to enforce PDMP mandates: Regulatory/Licensing Board			

### **Enrollment and Accounts**

□ Superviser Review/audit of Delegate Accounts Number of Delegates allows: 3 for prescribers; 5 for pharmacists □ Auto Enroll with License Renewal or App **Enrollment Method: Online enrollment** Practitioner IDs for PDMP Account: DEA controlled substance registration number; Licensing Board number; National Provider Identifier; 2 Factor Authentication: Required to use 2 factor authentication Criteria for Dispensers to get account to upload data sftp account folder, login, password Criteria for Prescriber delegates to get account: written practitioner notification, email address, background check, DL#, birth date Criteria for Dispenser delegates to get account: PIC written notification, email address, state license Criteria for PAs to get account: email address, a DEA Number, state controlled substance license, birth-date, and last four digits of their SS#. Criteria for Nurse Practitioners to get account: email address, a DEA Number, state controlled substance license, birth-date, and last four digits of their SS#. Criteria for other users to get account: Defined by 58-37f-301 **Requirements for Patients to get PDMP Report:** government issued id, personal appearance, notarized request Requirements for others to get PDMP Report Criteria for Online Non-healthcare accounts: Licensing/regulatory Board investigators, Medical Examiners/coroners, Pardons or Parole officers, Medicaid/Medicare Fraud investigators PDMP Data for Epidemiological Purposes: Authority to Release Law Enforcement On-line access to PDMP Law Enforcement Written Request access to PDMP Law Enforcement Access Method: Law Enforcement Access Requirements: Search Warrant PDMP users validated with DEA Registration File □ PDMP Access without DEA Number □ PDMP users validated with NPI File Validation Process for ✓ PDMP users validated with State Licensing Board File users without DEA #:

## **Enrollment Mandates**

Prescriber - Mandatory PDMP Enrollment

Effective Date(s): May 11, 2010

Details:

All prescribers with a State C/S License must test and register (enroll) to access the PDMP

#### **Use Mandates**

Dispenser - Mandatory PDMP Use Prescriber - Mandatory PDMP Use

Effective Date(s): May 10, 2016

Details:

A prescriber shall query the PMP prior to the first time the prescriber prescribes a Sch. II or III opioid for a patient unless: 1) the prescription is for 3 days or less; 2) the prescriber has prior knowledge of the patient's prescription history based on the prescriber's review of the patient's health record; or 3) the prescription is post-surgical and the total duration of opioid is for 30 days or less. Provides that if the prescriber is repeatedly prescribing a Sch. II or III opioid to a patient, the prescriber shall periodically query the PMP or other similar records of controlled substances the patient has filled. §58-37f-303 provides that a prescriber or dispenser of an opioid for outpatient usage shall diligently access and review the database. If a dispenser's review of the system indicates that a patient seeking an opioid may be obtaining opioids in quantities or frequencies inconsistent with generally recognized standards, the dispenser shall attempt to contact the prescriber to obtain the prescriber's informed, current, and professional opinion as to whether the prescribed opioid is medically justified. Any qualified medical provider who recommends or renews a recommendation for medical marijuana to review any record related to the patient in the state's electronic verification system and the controlled substance database.

## Training on Enrollment and Use

Prescriber - Training Provided

In-person; Online video; Telephone

### **PDMP** Queries

$\square$ Ability to search for multiple patients in one query	Maximum number of patients in one query: 1
Patient Query Date Range: other	Other Query Date Range: 5 years
Minimum data elements to query for healthcare user:	first or last name
Query by partial data elements by healthcare user:	3 characters
Optional data elements to query by healthcare user:	address
Minimum data elements to query for non-healthcare use	r: first or last name
Query by partial data elements by non-healthcare user:	3 characters
Optional data elements to query by non-healthcare user:	address

## **Unsolicited Reports/Push Notifications**

Frequency unsolicited alerts/reports generated:as resources allowDelivery method for unsolicited alerts/reports:Report mailed, Notification sent via emailDelivery method for unsolicited alerts/reports - LE:Delivery method for unsolicited alerts/reports - Boards: Report sent via emailDelivery method for unsolicited alerts/reports not enrolled in PDMP

# Veterinary Policies

Data transmission frequency for Veterina	rians:	
Criteria for veterinarian queries:	Animal Owner's Name, Anir	nal Owner's Address, Date of Birth
Veterinarian access to owner's prescrip	otion history	$\Box$ Veterinary Icon on PDMP Report
$\Box$ Reporting Specifications		
Reporting Method:		
Reporting Specifications:		
Data Fields:		
Reporting Description:		
$\Box$ Reporting Mandate Compliance		
Reporting Compliance Details:		
Reporting Mandate Actions:		
		l owner's information, Veterinarian's software ion of data, Veterinarian's software s not able to
Reporting Misc Information:		
$\Box$ Enrollment Mandate Compliance		
•	Veterinarians can voluntarily enro as data requestors	ll as data requesters with the PDMP and do enroll
Enrollment Mandate Compliance Details:		
Enrollment Mandate Criteria:		
$\Box$ Query Mandate Compliance		
Query Description:	Veterinarians can voluntarily quer	y, but do not query
Query Mandate Compliance Details:		
Query Mandate Criteria:		

## Substance Use Disorder Activities

## **Tools or Resources**

<ul> <li>MAT Services</li> <li>MOUD Services</li> <li>Harm Reduction Strategies</li> <li>Mental Health Assistance Services</li> <li>Employee Assistance Programs</li> <li>Housing Assistance Programs</li> <li>Re-Entry Programs</li> </ul>	Other: Medical Cannabis
Surveillance Activities	
Emergency Department Data Data Sources for Surveillance Activities:	Medical Examiner/Coroner Data
Initiated Actions	
<ul> <li>Resources to Affected Areas</li> <li>Directed Training on Prescribing</li> <li>Prescription Drug Tool Kits</li> <li>Risk Evaluation/Analysis on PDMP Reports</li> <li>Referrals to SUD Organizations</li> <li>Referrals to OFR Teams</li> </ul>	Other Actions: