

Prescription Drug Monitoring Program Training and Technical Assistance Center

California

PDMP acrony	CURES	Region	West
Agency Responsib	California Department of Justice		
Agency Typ	Law Enforcement Agency		
	PDMP Web Resources/Links		
PDMP Websit	https://oag.ca.gov/cures		
PDMP Ema	cures@doj.ca.gov		
PDMP Register Websi	http://oag.ca.gov/cures		
User Account Manu	https://oag.ca.gov/system/files/media/cures-optimization-user-guide.pdf		
PDMP Query Websi	https://cures.doj.ca.gov		
PDMP Data Upload Webs	i https://pmpclearinghouse.zendesk.com/hc/en-us/sections/4413 CURES-Submitters	199216915-C	;A-
Data Upload Manu	https://pmpclearinghouse.zendesk.com/hc/en- us/article_attachments/26162720338963		
Statute/Regulation Websit	t https://oag.ca.gov/cures/regulations		
Opioid Guidelines Websi	https://mbc.ca.gov/Resources/Medical-Resources/controlled-su	bstance.aspx	•
PDMP FAQ	https://oag.ca.gov/cures/faqs		
Integration Guidanc	https://oag.ca.gov/cures/iews		
PDMP Statistics Websi	https://oag.ca.gov/cures/statistics		
Opioid Dashboard Websi	https://www.cdph.ca.gov/Programs/CCDPHP/sapb/Pages/Opio	ids.aspx	
Training Websit	https://oag.ca.gov/cures/publications		

PDMP Contact Information

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State population:38,889,770DEA Prescriber total:217,428DEA Dispenser total:6,283

Data Transmitter(s)

Dispensing Practitioner Pharmacy (In-State) Pharmacy (Mail Order Out of State) Dispensing Veterinarians Pharmacy (Mail Order In-State) Veterans Administration

Substances Monitored

Schedules II - V

Alternate Data Sources

Available Reports

Annual PDMP Reports Customized Reports by User Type Dispenser Reports to Law Enforcement Lost/Stolen Prescription Reports Patient Query Lists to Law Enforcement Patient Reports to Law Enforcement Patient Reports to Prescribers Prescription Drug Combinations Statewide Statistics Clinical Alerts Data Dashboards Licensee Reports to Licensing Board MME Calculations Patient Query Lists to Licensing Boards Patient Reports to Dispensers Patient Reports to Licensing Boards Prescriber Reports to Law Enforcement Registrant Query Lists to Licensing Boards

Statistical Capabilities

 # of Prescription Filled # of Prescriptions Filled by CS Schedule # of Prescriptions Filled by Drug Class Statistics Filtered by Age or Age Range Statistics Filtered by Ethnicity or Race 	 # of Dosage Units Dispensed # of Dosage Units Dispensed by CS Schedule # of Dosage Units Dispensed by Drug Class Statistics Filtered by Gender Identification Statistics Filtered by Geographic Location
 # of Authorized PDMP Users Enrolled # of Registrants in SDTC # of Registrants in SDTC by Practice/License 	 # of Prescribers Enrolled in PDMP by License Type # of Dispensers Enrolled in PDMP by License Type Typ # of Prescribers Enrolled in PDMP by Specialty # of Unique Prescribers
 # of Data Errors by Error Type # of Data Errors Corrected # of At-Risk Patients by Risk Factor Risk Factor Statistics by Time Frame 	 # of In-State Queries # of In-State Queries by Requestor Type # of Interstate Queries # of Interstate Queries by Requestor Type # of Positive Matches from Interstate Queries
 # of Solicited Prescriber Reports # of Solicited Prescriber Reports by Requesto # of Unsolicited Prescriber Reports # of Unsolicited Prescriber Reports by Recipies # of Solicited Dispenser Reports # of Solicited Dispenser Reports by Requesto # of Unsolicited Dispenser Reports 	 ✓ # of Unique Requestors for Solicited Reports ent Type ✓ # of Unique Requestors by Requestor Type (sol. rep □ # of Unique Requestors for Unsolicited Rep r Type ✓ # of Unique Recipients by Recipient Type (unsol. rep % Out-of-State Patien <5%
 # of Unsolicited Dispenser Reports by Recipie # of Solicited Patient Reports 	

- ✓ # of Solicited Patient Reports by Requestor Type
- ✓ # of Unsolicited Patient Reports
- ✓ # of Unsolicited Patient Reports by Recipient Type

Authorized PDMP Users

Dispenser Delegates - Unlicensed/Solicited In-State Dispenser Delegates - Unlicensed/Solicited Out-of-State **Dispensers - Pharmacists/Solicited In-State** Dispensers - Pharmacists/Solicited Out-of-State Dispensers - Pharmacists/Unsolicited In-State Law Enforcement - Federal/Solicited In-State Law Enforcement - Federal/Solicited Out-of-State Law Enforcement - Local/Solicited In-State Law Enforcement - State/Solicited In-State Medical Examiners and Coroners/Solicited In-State Nurse Practitioners/Solicited In-State Nurse Practitioners/Solicited Out-of-State Nurse Practitioners/Unsolicited In-State Nurse Practitioners/Unsolicited Out-of-State Physician Assistants/Solicited In-State Physician Assistants/Solicited Out-of-State Physician Assistants/Unsolicited In-State Physician Assistants/Unsolicited Out-of-State Prescriber Delegates - Licensed/Solicited In-State Prescriber Delegates - Unlicensed/Solicited In-State Prescriber Delegates - Unlicensed/Solicited Out-of-State Prescribers/Solicited In-State Prescribers/Solicited Out-of-State Prescribers/Unsolicited In-State Prescribers/Unsolicited Out-of-State Regulatory and Licensing Boards/Solicited In-State **Telemedicine Prescribers/Solicited in-State**

Engaged PDMP Users

Dispensers - Pharmacists/Solicited In-State Dispensers - Pharmacists/Solicited Out-of-State Law Enforcement - Federal/Solicited In-State Law Enforcement - Federal/Solicited Out-of-State Law Enforcement - Local/Solicited In-State Law Enforcement - State/Solicited In-State Medical Examiners and Coroners/Solicited In-State Nurse Practitioners/Solicited In-State Nurse Practitioners/Solicited Out-of-State Nurse Practitioners/Unsolicited In-State Nurse Practitioners/Unsolicited Out-of-State Physician Assistants/Solicited In-State Physician Assistants/Solicited Out-of-State Physician Assistants/Unsolicited In-State Physician Assistants/Unsolicited Out-of-State Prescribers/Solicited In-State Prescribers/Solicited Out-of-State Prescribers/Unsolicited In-State Prescribers/Unsolicited Out-of-State Regulatory and Licensing Boards/Solicited In-State **Telemedicine Prescribers/Solicited in-State**

Budget					
Total Annual Budget:		PDMP Staff:		23	
# of Employees - Operational	12	# of Employees	- Other:	0	
# of Employees - Technical:	5				
# of Employees - Analytical:	6				
		Funding Sou	irce(s)		
Licensing Fee		-			
		Technolog	gies		
Data Collection Entity:	Vendor		□ State HIE	in place	
Data Collection Vendor name	Bamboo H	lealth		Integration Allowe	d
Data Storage Entity:	In-House			A integration	
Data Storage Vendor name Report Generation Entity:	In-House In-House			t connectivity access via integra	tion
Report Generation Vendor name			•	n FHIR apps	
Data Access Method:		ication & Web Serv			
Data Access Entity:	In-House				
Data Access Vendor name	In-House				
		Patient Mat	ching		
	tial Matchin	•	🗆 Exact M	•	
	nistic Match	ning		istic Matching	
☐ Manual ☐ Other M	0		□ Probabl	istic and Manual M	latching
 Access to patient matching 	Ũ				
Patient Matching Metrics Availab		>			
Patient matching data elements:		tities are deemed t	o be the same er	ntity if at least one	of the following
		teria are met:• San Same name, same			ame ZIP
code• Same name, same street address, and same city Integration(s) Available					
Integration Type % Providers	Hub Used	Paid by Fed Gov't		Paid by Eacility	Paid by Provider
EHR Integration 10-24%	n/a				Paid by Provider
✓ Data Downloaded/Stored	n/a	✓ Data Manipulat	ed for Analysis		
✓ Data Incorporated with Inters	tate Data	□ Multistate Integ	2		
Integration Standards		· ·	NCPDP script sta	undard	
Alternate data available:		2017071		Indard	
0)1	Hub Used	Paid by Fed Gov't	Paid by State Gov'	Paid by Facility	Paid by Provider
HIE Integration 25-49%	n/a				
Data Downloaded/Stored		Data Manipulat	•		
✓ Data Incorporated with Interstate Data ⊔ Multistate Integrations Allowed					
Integration Standards 2017071 NCPDP script standard					
Alternate data available:					

RxCheck Hub

PDMP Policies

Enabling legislation enacted:	1939	Data collection frequency:	Daily or next busin	
PDMP operational:	1939	\Box Requirement for zero-repor	rting	
User access date (any method):		Frequency of zero-reporting:		
User electronic access date:	2009			
Date received electronic data:	2007			
Interstate sharing start date:	2023			
Law/Statute citation:	CA HSC §11165			
Regulation/Rule citation:	CA Code of Regulations	, title 11, division 1, chapter 8.	5, sections 820-828	
Dr Shopper law/statute:				
Pill Mill law/statute:				
Pain Clinic law/statute: Unauthorized Use or Disclosure:	CA Code of Regulations CA HSC §11165.1	, title 11, division 1, chapter 8.	5, sections 820-828 and	
Enacted 42 CFR Part 2: 42 CFR Part 2 Details:	, , , , , , , , , , , , , , , , , , ,			
 Required Notification to consumers Mandated Use of Advisory Group Payment method captured Ability to id prescriber specialty Patient consent required before PDMP data release Ability for users to set thresholds for alert notices Ability for users to do user-led alert notices Ability for users to do user-led alert notices Mandatory E-Prescribing (EPCS) Compliance Process for Enrollment Mandates Compliance Process for Query Mandate ICD-10 Codes Collected Deceased Patient Field Engaged in Academic Detailing Patient ID Required to be Presented to Dispense ID T 		 Data Retention Policy Data Retention Time: 7 years All Information Purged Patient Information Purged Prescriber Information Purged Dispenser Information Purged Drug Information Purged HIPAA Covered Entity Identifiable Data to State Health Dept Identifiable Data to local Health Dept Certified as CMS Specialized Registry Qualified PDMP with CMS PDMP Disaster Recovery Plan 		
 Ability to de-id data Authority to release de-id data De-identified data sharing conditional 		Regulations, title 11, § 828.6		
De-Identified Data Retention Det ✓ Retain De-Identified Data	ails: De-identified data	is retained indefinitely.		
Record Retention Detai ✓ Patient Notification of Breach Patient Breach Notification Methor Patient Breach Notification Methor		✓ Written Notification of Br		
	thod Oth If there is a data breach, the breach is to be reported to the California Department of Justice State Program Contract Manager and the Information Security Office immediately by telephone and email upon the discovery of a security incident and/or breach.			
E-prescribing required substan				
E-prescribing exemptions/waive				
Authority to enforce PDMP mand	at Appropriate Regulato	ory/Licensing Boards		

Enrollment and Accounts

Superviser Review/audit of Delegate Account Number of Delegates allowed: 50

□ Auto Enroll with License Renewal or App

Enrollment Method:

For California licensed providers, CURES provides a strictly paperless, electronic registration for applicants. New registrants must initiate an online registration, and complete an electronic form which includes providing their identification, licensure,

Practitioner IDs for PDMP Account:

DEA Registration Certificate and State License Number.

2 Factor Authentication:

2 factor authentication not offered

Criteria for Dispensers to get account to upload data:

State licensure; https://pmpclearinghouse.zendesk.com/hc/en-us/articles/4413751075731-Data-Submission-Guide-for-Dispensers

Criteria for Prescriber delegates to get account:

Must qualify as a Delegate pursuant to the requirements of California Code of Regulations (CCR) title 11, Division 1, Chapter 8.5, § 824.1 (a). Must enter into a Delegate Agreement with the Authorizing User pursuant to the requirements of CCR § 824.2 (a).

Criteria for Dispenser delegates to get account:

Must qualify as a Delegate pursuant to the requirements of California Code of Regulations (CCR) title 11, Division 1, Chapter 8.5, § 824.1 (a). Must enter into a Delegate Agreement with the Authorizing User pursuant to the requirements of CCR § 824.2 (a).

Criteria for PAs to get account:

PA License, valid DEA registration certificate.

Criteria for Nurse Practitioners to get account:

NP License, valid DEA registration certificate.

Criteria for other users to get account:

State professional licensure (as a Dentist, Naturopathic Doctor, Optometrist, Osteopathic Doctor, Podiatrist, or Veterinarian) and DEA Registration Certificate.

Requirements for Patients to get PDMP Report:

Either a completed and notarized "CURES 101 Information Practices Act Individual Request Form" or a completed and notarized "CURES 201 Information Practices Act Representative Request Form.

Requirements for others to get PDMP Report:

Criteria for Online Non-healthcare accounts:

Licensing/Regulatory Board Investigators - A Regulatory Agency officer or employee can access CURES, or request data from CURES, on behalf of that Regulatory Agency.Medical Examiners/Coroners - A Law Enforcement Agency officer or employee can access CUR

Data for Epidemiological Purposes: Authority to Release

Law Enforcement On-line access to PDMP Law Enforcement Written Request access to PDMP Law Enforcement Access Method:

Law Enforcement Access Requirements: Active Investigation

PDMP users validated with DEA Registration Fil PDMP Access without DEA Number

 \Box PDMP users validated with NPI File Validation Process for

✓ PDMP users validated with State Licensing Board users without DEA #:

The authenticity of each Non-DEA Practitioner is validated against the applicable licensing board at the time of registration. Each Non-DEA Practitioner is asked to provide the following information: a) Personal Information i) First Name and Last Name ii)

Enrollment Mandates

Dispenser - Mandatory PDMP Enrollment Prescriber - Mandatory PDMP Enrollment

Effective Date(s): January 1, 2014 (when provision became effective; practitioners have until July 1, 2016 to comply)

Details:

All California licensed pharmacists upon licensure are required to register for access to CURES. All California licensed health care practitioners authorized to prescribe, order, administer, furnish, or dispense Schedule II, III, IV, or V controlled subst

Use Mandates

Prescriber - Mandatory PDMP Use

Effective Date(s): October 2, 2018; September 1, 2023

Details:

Prescribers are required to consult the CURES database prior to prescribing a Schedule II, III, or IV controlled substance to a patient for the first time and at least every 6 months thereafter if the substance remains part of the patient's treatment.©

Training on Enrollment and Use

Prescriber - Training Provided	Webinar; User Guides
Licensing Board - Training Provided	Webinar; User Guides
Law Enforcement - Training Provided	Webinar; User Guides
Dispenser - Training Provided	Webinar; User Guides

PDMP Queries

\square Ability to search for multiple patients in one query Maximum number of patients in one query 1			
Patient Query Date Ran 24 months from date of search	Other Query Date Range:		
Minimum data elements to query for healthcare user:	Partial First or Last name and DOB		
Query by partial data elements by healthcare user:	1 character		
Optional data elements to query by healthcare user:	Gender, Address, City, State, and Zip Code.		
Minimum data elements to query for non-healthcare user:	For Regulatory Agency Officials, First and Last Name, and Search Period are required.For Law Enforcement Officials, First and Last Name, DOB, and Search Period are required.		
Query by partial data elements by non-healthcare user:	1 character		
Optional data elements to query by non-healthcare user:	For Regulatory Agency Officials, the following fields are optional: DOB, Address, City, State, Zip, Gender and Animal Name. For Law Enforcement Officials, the following fields are optional: Address, City, State, Zip Code, Gender, and Animal Name		

Unsolicited Reports/Push Notifications

Frequency unsolicited alerts/reports generated: Delivery method for unsolicited alerts/reports: Daily Patient Safety Alerts are generated daily and displayed on the prescriber's dashboard.

Delivery method for unsolicited alerts/reports - LE: Delivery method for unsolicited alerts/reports - Boards:

Veterinary Policies

Data transmission frequency for Veterinar Criteria for veterinarian queries:	ians: weekly Animal's Name		
 Veterinarian access to owner's prescrip Reporting Specifications 	tion history	\Box Veterinary Icon on PDMP Report	
Reporting Method:	Electronic		
Reporting Specifications:			
Data Fields:	Address, PAT14 - City, PA	ne, PAT08 - Owner's First Name, PAT12 - T15 - State, PAT16 - Zip Code, PAT18 - T19 - Gender Code, PAT20 - Species Code,	
Reporting Description:	Veterinarians are required to report controlled substance dispensations.		
Reporting Mandate Compliance			
Reporting Compliance Details:		nakes data and reports available for the to ensure veterinarian compliance with the	
Reporting Mandate Actions:			
Reporting Issues:	Inconsistencies in data rep	ported by veterinarians.	
Reporting Misc Information:			
Enrollment Mandate Compliance			
Enrollment Description:	If a veterinarian receives a access to the CURES data	DEA registration certificate, registration for abase is required.	
Enrollment Mandate Compliance Details:		enforced by the Department of Consumer censing boards and committees.	
Enrollment Mandate Criteria:			
□ Query Mandate Compliance			
Query Description:			
Query Mandate Compliance Details: Query Mandate Criteria:			

Substance Use Disorder Activities

Tools or Resources □ MAT Services Other: □ MOUD Services □ Harm Reduction Strategies □ Mental Health Assistance Services Employee Assistance Programs □ Housing Assistance Programs □ Re-Entry Programs Surveillance Activities Emergency Department Data □ Medical Examiner/Coroner Data Data Sources for Surveillance Activities: **Initiated Actions** □ Resources to Affected Areas Other Actions: □ Directed Training on Prescribing □ Prescription Drug Tool Kits □ Risk Evaluation/Analysis on PDMP Reports □ Referrals to SUD Organizations □ Referrals to OFR Teams ✓ Prevent disruption of patient services