



Prescription Drug Monitoring Program Training and Technical Assistance Center

New Hampshire

PDMP acronym	New Hampshire	Region	East
Agency Responsib	New Hampshire Department of Health and Human Services		
Agency Typ	Department of Health		

PDMP Web Resources/Links

PDMP Websit	https://www.dhhs.nh.gov/programs-services/population-health/prescription-drug-monitoring-program
PDMP Ema	NHPDMP@dhhs.nh.gov
PDMP Register Websi	http://www.newhampshirepdmp.com
User Account Manu	https://www.dhhs.nh.gov/sites/g/files/ehbemt476/files/documents2/pdmp-nhmpawarxeusersupportmanual.pdf
PDMP Query Websi	http://www.newhampshirepdmp.com
PDMP Data Upload Websi	http://www.newhampshirepdmp.com/dispensers.html
Data Upload Manu	https://www.dhhs.nh.gov/sites/g/files/ehbemt476/files/documents2/pdmp-guide-dispensers-3-1.pdf
Statute/Regulation Websi	https://www.gencourt.state.nh.us/rsa/html/NHTOC/NHTOC-XXX-318-B.htm ; https://www.gencourt.state.nh.us/rules/state_agencies/ph.html
Opioid Guidelines Websi	
PDMP FAQ	
Integration Guidanc	
PDMP Statistics Websi	
Opioid Dashboard Websi	
Training Websit	

PDMP Contact Information

Contact Name:	Cioffi, Mark - Data Analyst	Contact Name:	Jackson, Shawn - Interim Program Administrator
Address:	29 Hazen Drive, Room 111/112	Address:	29 Hazen Drive, Room 111/112
City State Zip:	Concord NH 03301	City State Zip:	Concord NH 03301
Telephone:	6032710236	Telephone:	6032716978
Fax:	6036963150	Fax:	6036963150
Email:	Mark.J.Cioffi@affiliate.dhhs.nh.gov	Email:	NHPDMP@dhhs.nh.gov

Contact Name: [Foss, Joanie - Administrative Assistant](#)
Address: [29 Hazen Drive, Room 111/112](#)
City State Zip: [Concord NH 03301](#)
Telephone: [6032716978](#)
Fax: [6036963150](#)
Email: NHPDMP@dhhs.nh.gov

Contact Name: [Holt, Michael - Section Chief](#)
Address: [29 Hazen Drive, Room 111/112](#)
City State Zip: [Concord NH 03301](#)
Telephone: [6032719234](#)
Fax: [6036963150](#)
Email: Michael.Holt@dhhs.nh.gov

Contact Name: [Pond, Leslie - Auditor](#)
Address: [29 Hazen Drive, Room 111/112](#)
City State Zip: [Concord NH 03301](#)
Telephone: [6032712780](#)
Fax: [6036963150](#)
Email: Leslie.J.Pond@dhhs.nh.gov

Contact Name: [Burch, Adam S. - PDMP Administrator](#)
Address: [29 Hazen Drive, Room 111/112](#)
City State Zip: [Concord NH 03301](#)
Telephone: [6032711132](#)
Fax: [6036963150](#)
Email: adam.s.burch@dhhs.nh.gov

State Population and Number of Registrants

State population: 1,405,105 DEA Prescriber total: 11,577 DEA Dispenser total: 262

Data Transmitter(s)

Correctional Facility Pharmacy	Dispensing Practitioner
Dispensing Veterinarians	Pharmacy (In-State)
Pharmacy (Mail Order In-State)	Pharmacy (Mail Order Out of State)
Pharmacy (Other Out of State)	Veterans Administration

Substances Monitored

Schedules II - IV

Alternate Data Sources

Lost/Stolen Prescription Drug Reports	Naloxone/Narcan Administrations
Overdoses - Fatal	Overdoses - Non-fatal
Pharmaceutical Manufacturers/Distributors	Registrant Disciplinary History/Status

Available Reports

Annual PDMP Reports	Clinical Alerts
Customized Reports by User Type	Dispenser Reports to Law Enforcement
Licensee Reports to Licensing Board	Lost/Stolen Prescription Reports
MME Calculations	Multiple Provider Episode Reports
Patient Query Lists to Dispensers	Patient Query Lists to Law Enforcement
Patient Query Lists to Prescribers	Patient Reports to Dispensers
Patient Reports to Law Enforcement	Patient Reports to Prescribers
PDMP Evaluation Reports	Prescriber Report Cards
Prescriber Reports to Law Enforcement	Prescription Drug Combinations
Registrant Query Lists to Law Enforcement	Registrant Query Lists to Licensing Boards
Registrant Reports to Dispensers	Registrant Reports to Prescribers
Risk Scores	Statewide Statistics

Statistical Capabilities

- # of Prescription Filled
 - # of Prescriptions Filled by CS Schedule
 - # of Prescriptions Filled by Drug Class
 - Statistics Filtered by Age or Age Range
 - Statistics Filtered by Ethnicity or Race

 - # of Authorized PDMP Users Enrolled
 - # of Registrants in SDTC
 - # of Registrants in SDTC by Practice/License Typ

 - # of Data Errors by Error Type
 - # of Data Errors Corrected
 - # of At-Risk Patients by Risk Factor
 - Risk Factor Statistics by Time Frame

 - # of Solicited Prescriber Reports
 - # of Solicited Prescriber Reports by Requestor Type
 - # of Unsolicited Prescriber Reports
 - # of Unsolicited Prescriber Reports by Recipient Type
 - # of Solicited Dispenser Reports
 - # of Solicited Dispenser Reports by Requestor Type
 - # of Unsolicited Dispenser Reports
 - # of Unsolicited Dispenser Reports by Recipient Type
 - # of Solicited Patient Reports
 - # of Solicited Patient Reports by Requestor Type
 - # of Unsolicited Patient Reports
 - # of Unsolicited Patient Reports by Recipient Type
- # of Dosage Units Dispensed
 - # of Dosage Units Dispensed by CS Schedule
 - # of Dosage Units Dispensed by Drug Class
 - Statistics Filtered by Gender Identification
 - Statistics Filtered by Geographic Location

 - # of Prescribers Enrolled in PDMP by License Type
 - # of Dispensers Enrolled in PDMP by License Type
 - # of Prescribers Enrolled in PDMP by Specialty
 - # of Unique Prescribers

 - # of In-State Queries
 - # of In-State Queries by Requestor Type
 - # of Interstate Queries
 - # of Interstate Queries by Requestor Type
 - # of Positive Matches from Interstate Queries

 - # of Solicited Statistical Reports by Requestor Typ
 - # of Unsolicited Statistical Reports by Recipient Type
 - # of Unique Requestors for Solicited Reports
 - # of Unique Requestors by Requestor Type (sol. rep
 - # of Unique Requestors for Unsolicited Rep
 - # of Unique Recipients by Recipient Type (unsol. rep
- % Out-of-State Patien
- % Out-of-State Prescribe
- Data Analysis Resources Available:
[Data Analyst](#)
-

Authorized PDMP Users

Dispenser Delegates - Licensed/Solicited In-State
Dispenser Delegates - Unlicensed/Solicited In-State
Dispensers - Pharmacies/Solicited In-State
Dispensers - Pharmacies/Unsolicited In-State
Dispensers - Pharmacists/Solicited In-State
Drug Courts/Solicited In-State
Law Enforcement - Federal/Solicited In-State
Law Enforcement - Local/Solicited In-State
Law Enforcement - State/Solicited In-State
Medical Examiners and Coroners/Solicited In-State
Nurse Practitioners/Solicited In-State
Patients/Solicited In-State
Peer Review Committees/Solicited In-State
Physician Assistants/Solicited In-State
Prescriber Delegates - Licensed/Solicited In-State
Prescriber Delegates - Unlicensed/Solicited In-State
Prescribers/Solicited In-State
Prescribers/Solicited Out-of-State
Prescribers/Unsolicited In-State
Regulatory and Licensing Boards/Solicited In-State
Regulatory and Licensing Boards/Unsolicited In-State

Engaged PDMP Users

Dispenser Delegates - Licensed/Solicited In-State
Dispensers - Pharmacies/Solicited In-State
Dispensers - Pharmacies/Unsolicited In-State
Dispensers - Pharmacists/Solicited In-State
Law Enforcement - Federal/Solicited In-State
Law Enforcement - Local/Solicited In-State
Law Enforcement - State/Solicited In-State
Medical Examiners and Coroners/Solicited In-State
Nurse Practitioners/Solicited In-State
Patients/Solicited In-State
Physician Assistants/Solicited In-State
Prescriber Delegates - Licensed/Solicited In-State
Prescribers/Solicited In-State
Prescribers/Solicited Out-of-State
Prescribers/Unsolicited In-State
Regulatory and Licensing Boards/Solicited In-State
Regulatory and Licensing Boards/Unsolicited In-State

Budget

Total Annual Budget: **\$1,300,000.00** **PDMP Staff:** **3**
of Employees - Operational: 2 # of Employees - Other:
of Employees - Technical: 0
of Employees - Analytical: 1

Funding Source(s)

CDC Grant Licensing Fee
State General Fund

Technologies

Data Collection Entity: Vendor State HIE in place
Data Collection Vendor name: Bamboo Health RxCheck Integration Allowed
Data Storage Entity: Vendor VHA VISTA integration
Data Storage Vendor name: Bamboo Health HL7 FHIR connectivity
Report Generation Entity: Vendor Delegate access via integration
Report Generation Vendor name: Bamboo Health SMART on FHIR apps
Data Access Method: Web Portal/On-Line ASAP Version Utilized: 4.2B
Data Access Entity: Vendor
Data Access Vendor name: Bamboo Health

Patient Matching

Referential Matching Exact Matching
 Deterministic Matching Probabilistic Matching
 Manual Matching Probabilistic and Manual Matching
 Other Matching
 Access to patient matching algorithms
Patient Matching Metrics Available:
Patient matching data elements:

Integration(s) Available

Integration Type	% Providers	Hub Used	Paid by Fed Gov't	Paid by State Gov't	Paid by Facility	Paid by Provider
EHR Integration	0-24%	<Check and PM				
<input type="checkbox"/> Data Downloaded/Stored			<input type="checkbox"/> Data Manipulated for Analysis			
<input checked="" type="checkbox"/> Data Incorporated with Interstate Data			<input type="checkbox"/> Multistate Integrations Allowed			

Integration Standards
Alternate data available:

Integration Type	% Providers	Hub Used	Paid by Fed Gov't	Paid by State Gov't	Paid by Facility	Paid by Provider
HIE Integration	0-24%	PMPi				
<input type="checkbox"/> Data Downloaded/Stored			<input type="checkbox"/> Data Manipulated for Analysis			
<input type="checkbox"/> Data Incorporated with Interstate Data			<input type="checkbox"/> Multistate Integrations Allowed			

Integration Standards
Alternate data available:

Integration Type % Providers Hub Used Paid by Fed Gov't Paid by State Gov't Paid by Facility Paid by Provider

PDS Integration 75-100% [xCheck and PM](#)

Data Downloaded/Stored

Data Manipulated for Analysis

Data Incorporated with Interstate Data

Multistate Integrations Allowed

Integration Standards

Alternate data available:

Interstate Data Sharing Partner(s)

Arizona	PMPi Hub
Connecticut	PMPi Hub
Delaware	PMPi Hub
Florida	PMPi Hub
Maine	PMPi Hub
Massachusetts	PMPi Hub
New Jersey	PMPi Hub
New York	PMPi Hub
North Carolina	PMPi Hub
Pennsylvania	PMPi Hub
Rhode Island	PMPi Hub
South Carolina	PMPi Hub
South Dakota	PMPi Hub
South Dakota	RxCheck Hub
Vermont	PMPi Hub
Virginia	PMPi Hub

PDMP Policies

Enabling legislation enacted: 2012

PDMP operational: 2014

User access date (any method): 2014

User electronic access date: 2014

Date received electronic data: 2014

Interstate sharing start date: 2014

Law/Statute citation: [NH Statute §§318-B:31 to :38](#)

Regulation/Rule citation:

Dr Shopper law/statute: [NH Statute §§ 318-B:2, 318:52-a](#)

Pill Mill law/statute:

Pain Clinic law/statute:

Unauthorized Use or Disclosure: [NH Statute §318-B:36](#)

Enacted 42 CFR Part 2:

42 CFR Part 2 Details:

- Required Notification to consumers
- Mandated Use of Advisory Group
- Payment method captured
- Ability to id prescriber specialty
- Patient consent required before PDMP data release
- Ability for users to set thresholds for alert notices
- Ability for users to do user-led alert notices
- Mandatory E-Prescribing (EPCS)
- Compliance Process for Enrollment Mandates
- Compliance Process for Query Mandate
- ICD-10 Codes Collected
- Deceased Patient Field
- Engaged in Academic Detailing
- Patient ID Required to be Presented to Dispense ID Types Reported:

- Ability to de-id data
- Authority to release de-id data

De-identified data sharing conditions:

De-Identified Data Retention Details:

- Retain De-Identified Data

Record Retention Detai

- Patient Notification of Breach

Patient Breach Notification Method:

Patient Breach Notification Method Oth

E-prescribing required substan

E-prescribing exemptions/waive

Authority to enforce PDMP mandat [Regulatory/Licensing Board](#)

Data collection frequency: [Daily or next busin](#)

Requirement for zero-reporting

Frequency of zero-reporting: [Daily](#)

Data Retention Policy

Data Retention Time: [3 years](#)

- All Information Purged
- Patient Information Purged
- Prescriber Information Purged
- Dispenser Information Purged
- Drug Information Purged
- HIPAA Covered Entity
- Identifiable Data to State Health Dept
- Identifiable Data to local Health Dept
- Certified as CMS Specialized Registry
- Qualified PDMP with CMS
- PDMP Disaster Recovery Plan

Written Notification of Breach

Enrollment and Accounts

Supervisor Review/audit of Delegate Account Number of Delegates allowed: [not limited](#)

Auto Enroll with License Renewal or App

Enrollment Method:

[Currently through on-line enrollment. Verification is checked through checking with lists provided by regulatory boards that the licensee is a current licensee in NH.](#)

Practitioner IDs for PDMP Account:

[DEA controlled substance registration number; Licensing Board number;](#)

2 Factor Authentication:

[2 factor authentication not offered](#)

Criteria for Dispensers to get account to upload data:

[A licensed NH pharmacy \(resident or non-resident\) or a licensed practitioner that dispenses control substances; a DEA # that allows them to dispense controls in the State of NH.](#)

Criteria for Prescriber delegates to get account:

[Must be employed by the facility, apply for an account and then be linked by a Master Account holder also employed in the facility providing the Delegate authority to query patients on their behalf.](#)

Criteria for Dispenser delegates to get account:

[Must be employed by the facility, apply for an account and then be linked by a Master Account holder also employed in the facility providing the Delegate authority to query patients on their behalf.](#)

Criteria for PAs to get account:

[Physician Assts must be a licensed NH practitioner and have a DEA # that allows them to prescribe and/or dispense controls in the State of NH.](#)

Criteria for Nurse Practitioners to get account:

[APRN must be a licensed NH practitioner and have a DEA # that allows them to prescribe and/or dispense controls in the State of NH.](#)

Criteria for other users to get account:

[Dentists, Podiatrists, Optometrists, Veterinarians, Physicians and Naturopaths must be licensed NH practitioners and have a DEA # that allows them to prescribe and/or dispense control substances in the State of NH.](#)

Requirements for Patients to get PDMP Report:

Requirements for others to get PDMP Report:

Criteria for Online Non-healthcare accounts:

[Medical examiners/coroners](#)

Data for Epidemiological Purposes: [Authority to Release](#)

Law Enforcement On-line access to PDMP Law Enforcement Written Request access to PDMP

Law Enforcement Access Method:

Law Enforcement Access Requirements: [Court Order/Approval](#)
[Subpoena](#)

PDMP users validated with DEA Registration File PDMP Access without DEA Number

PDMP users validated with NPI File Validation Process for

PDMP users validated with State Licensing Board users without DEA #:

Enrollment Mandates

Dispenser - Mandatory PDMP Enrollment

Prescriber - Mandatory PDMP Enrollment

Effective Date(s): June 12, 2012; December 19, 2022

Details:

Prescribers with an active NH license and have a DEA # associated with a NH address. Dispensers with an active NH license.(j) If an applicant possesses a United States Department of Justice Drug Enforcement Administration (DEA) number to prescribe sched

Use Mandates

Prescriber - Mandatory PDMP Use

Effective Date(s): September 1, 2016 (statute); January 1, 2017 (regulations); April 13, 2023; March 9, 2024

Details:

They are required to query the PDMP for all scheduled II, III and IV opioids for the treatment and management of pain and when for chronic pain for the initial prescription and at least twice within the year.NH ADC Vet 1001.01 (2022) (e) Prescribers req

Training on Enrollment and Use

[Prescriber - Training Provided](#)

[User Guides](#)

[Dispenser - Training Provided](#)

[User Guides](#)

PDMP Queries

Ability to search for multiple patients in one query Maximum number of patients in one query 1

Patient Query Date Ran [3 years](#)

Other Query Date Range:

Minimum data elements to query for healthcare user:

[Last Name, First Name, Date of Birth and dispense timeframe](#)

Query by partial data elements by healthcare user:

Optional data elements to query by healthcare user:

[Gender, Address, County](#)

Minimum data elements to query for non-healthcare user:

[Last Name, First Name, Date of Birth and dispense timeframe](#)

Query by partial data elements by non-healthcare user:

Optional data elements to query by non-healthcare user:

[Gender, Address, County](#)

Unsolicited Reports/Push Notifications

Frequency unsolicited alerts/reports generated:

[Quarterly](#)

Delivery method for unsolicited alerts/reports:

[Notification sent via email, Report sent via email, I believe we have the ability to send an email and to send both the notification and report will be sent to them in the PDMP system.](#)

Delivery method for unsolicited alerts/reports - LE:

Delivery method for unsolicited alerts/reports - Boards:

[We are able to track whether the practitioners are opening the reports and we will be sharing this information with the regulatory boards, once we start to push the reports out.](#)

Unsolicited alerts/reports to practitioners not enrolled in PDMP

Veterinary Policies

Data transmission frequency for Veterinarians: [Weekly](#)

Criteria for veterinarian queries: [Animal Owner's Name](#)

Veterinarian access to owner's prescription history

Veterinary Icon on PDMP Report

Reporting Specifications

Reporting Method: [Electronic, Web Portal](#)

Reporting Specifications:

Data Fields: [PAT07 - Last Name, PAT08 - Owner's First Name, PAT18 - Owner's Date of Birth, PAT19 - Owner's Gender, PAT20 - Species Code, PAT21 - Name of Animal,](#)

Reporting Description: [Veterinarians are required to report](#)

Reporting Mandate Compliance

Reporting Compliance Details: [They will be part of the Audit/Compliance Initiative that the PDMP will be conducting in coordination with Board of Pharmacy compliance staff.](#)

Reporting Mandate Actions:

Reporting Issues: [Veterinarian does not have animal owner's information, More and more veterinarians are writing Rx and owners are filling the Rx in human pharmacies and the human pharmacies do not have the owner information either. We have sent out communications on the](#)

Reporting Misc Information:

Enrollment Mandate Compliance

Enrollment Description: [With regards to veterinarian facilities, only the "owner" of the controls would register as the dispenser and the other veterinarians would be reported as the prescriber on the uploaded report. So not every veterinarian has to register as a dispenser un](#)

Enrollment Mandate Compliance Details: [We have semi-automated registration and access to a list of DEA holders in NH. We will take the DEA list compare it to the licensing list provided by the regulatory board to determine who is required to be registered and then compare that list to the reg](#)

Enrollment Mandate Criteria: [All veterinarians with a NH license and a DEA # associated with their NH license are required to register with the NH PDMP. This is different than registering as a dispenser, which is a different registration that allows them to upload all dispensations](#)

Query Mandate Compliance

Query Description: [veterinarians minimally query the system.](#)

Query Mandate Compliance Details:

Query Mandate Criteria:

PDMP Effectiveness Measures

Reduction in morphine milligram equivalents (MMEs) prescribed or dispensed

Reduction in incidence of multiple provider episodes

Reduction in number of benzodiazepine dosage units dispensed

Reduction in number of benzodiazepine prescriptions issued

Reduction in number of opioid dosage units dispensed

Reduction in number of opioid prescriptions issued

Reduction in number of stimulant dosage units dispensed

Reduction in number of stimulant prescriptions issued
