



North Carolina

PDMP acrony	NC CSRS	Region	South
Agency Responsib	North Carolina Department of Health and Human Services, Division of Mental Health, Developmental Disabilities and Substance Abuse Services		
Agency Typ	Substance Abuse Agency		

PDMP Web Resources/Links

PDMP Websit	https://www.ncdhhs.gov/divisions/mental-health-developmental-disabilities-and-substance-use-services/north-carolina-drug-control-unit/nc-controlled-substances-reporting-system
PDMP Ema	Nccontrolsubstance.reporting@dhhs.nc.gov
PDMP Register Websi	http://www.ncdhhs.gov/mhddsas/
User Account Manu	
PDMP Query Websi	https://nccsrsp.hidinc.gov
PDMP Data Upload Websi	
Data Upload Manu	
Statute/Regulation Websit	http://www.ncga.state.nc.us/gascripts/statutes/StatutesTOC.pl?Chapter=0090
Opioid Guidelines Websi	
PDMP FAQ	https://www.ncdhhs.gov/divisions/mental-health-developmental-disabilities-and-substance-use-services/north-carolina-drug-control-unit/nc-controlled-substances-reporting-system
Integration Guidanc	https://www.ncdhhs.gov/divisions/mental-health-developmental-disabilities-and-substance-use-services/north-carolina-drug-control-unit/nc-controlled-substances-reporting-system-integration-resources
PDMP Statistics Websi	
Opioid Dashboard Websi	https://injuryfreenc.shinyapps.io/OpioidActionPlan/
Training Websit	

PDMP Contact Information

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State Population and Number of Registrants

State population: [10,975,017](#) DEA Prescriber total: [63,625](#) DEA Dispenser total: [2,212](#)

Data Transmitter(s)

Department of Defense	Dispensing Practitioner
Dispensing Veterinarians	Indian Health Services
Pharmacy (In-State)	Pharmacy (Mail Order In-State)
Pharmacy (Mail Order Out of State)	Pharmacy (Other Out of State)
Veterans Administration	

Substances Monitored

Drugs of Concern	Schedules II - V
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Alternate Data Sources

[Substance Use Disorder Treatment Options](#)

Available Reports

Annual PDMP Reports	Data Dashboards
Dispenser Reports to Law Enforcement	Drug Trend Reports
Geomapping of Prescription Data	Licensee Reports to Licensing Board
Lost/Stolen Prescription Reports	MME Calculations
Patient Query Lists to Dispensers	Patient Query Lists to Law Enforcement
Patient Query Lists to Licensing Boards	Patient Query Lists to Patients
Patient Query Lists to Prescribers	Patient Reports to Dispensers
Patient Reports to Law Enforcement	Patient Reports to Prescribers
PDMP Evaluation Reports	Prescriber Report Cards
Prescriber Reports to Law Enforcement	Prescription Drug Combinations
Registrant Query Lists to Dispensers	Registrant Query Lists to Law Enforcement
Registrant Query Lists to Licensing Boards	Registrant Query Lists to Prescribers
Registrant Reports to Prescribers	Risk Scores
Statewide Statistics	

Statistical Capabilities

- # of Prescription Filled
 - # of Prescriptions Filled by CS Schedule
 - # of Prescriptions Filled by Drug Class
 - Statistics Filtered by Age or Age Range
 - Statistics Filtered by Ethnicity or Race

 - # of Authorized PDMP Users Enrolled
 - # of Registrants in SDTC
 - # of Registrants in SDTC by Practice/License Typ

 - # of Data Errors by Error Type
 - # of Data Errors Corrected
 - # of At-Risk Patients by Risk Factor
 - Risk Factor Statistics by Time Frame

 - # of Solicited Prescriber Reports
 - # of Solicited Prescriber Reports by Requestor Type
 - # of Unsolicited Prescriber Reports
 - # of Unsolicited Prescriber Reports by Recipient Type
 - # of Solicited Dispenser Reports
 - # of Solicited Dispenser Reports by Requestor Type
 - # of Unsolicited Dispenser Reports
 - # of Unsolicited Dispenser Reports by Recipient Type
 - # of Solicited Patient Reports
 - # of Solicited Patient Reports by Requestor Type
 - # of Unsolicited Patient Reports
 - # of Unsolicited Patient Reports by Recipient Type
- # of Dosage Units Dispensed
 - # of Dosage Units Dispensed by CS Schedule
 - # of Dosage Units Dispensed by Drug Class
 - Statistics Filtered by Gender Identification
 - Statistics Filtered by Geographic Location

 - # of Prescribers Enrolled in PDMP by License Type
 - # of Dispensers Enrolled in PDMP by License Type
 - # of Prescribers Enrolled in PDMP by Specialty
 - # of Unique Prescribers

 - # of In-State Queries
 - # of In-State Queries by Requestor Type
 - # of Interstate Queries
 - # of Interstate Queries by Requestor Type
 - # of Positive Matches from Interstate Queries

 - # of Solicited Statistical Reports by Requestor Typ
 - # of Unsolicited Statistical Reports by Recipient Type
 - # of Unique Requestors for Solicited Reports
 - # of Unique Requestors by Requestor Type (sol. rep
 - # of Unique Requestors for Unsolicited Rep
 - # of Unique Recipients by Recipient Type (unsol. rep
- % Out-of-State Patien
- % Out-of-State Prescribe
- Data Analysis Resources Available:
[Data Analyst](#); [Epidemiologist](#);
-

Authorized PDMP Users

Dispenser Delegates - Licensed/Solicited In-State
Dispenser Delegates - Unlicensed/Solicited In-State
Dispensers - Pharmacists/Solicited In-State
Dispensers - Pharmacists/Solicited Out-of-State
Dispensers - Pharmacists/Unsolicited In-State
Dispensers - Pharmacists/Unsolicited Out-of-State
Law Enforcement - Federal/Solicited In-State
Law Enforcement - Federal/Unsolicited In-State
Law Enforcement - Local/Solicited In-State
Law Enforcement - State/Solicited In-State
Medical Examiners and Coroners/Solicited In-State
Nurse Practitioners/Solicited In-State
Patients/Solicited In-State
Physician Assistants/Solicited In-State
Prescriber Delegates - Licensed/Solicited In-State
Prescriber Delegates - Unlicensed/Solicited In-State
Prescribers/Solicited In-State
Prescribers/Solicited Out-of-State
Prescribers/Unsolicited In-State
Prescribers/Unsolicited Out-of-State
Regulatory and Licensing Boards/Solicited In-State
Regulatory and Licensing Boards/Unsolicited In-State

Engaged PDMP Users

Dispenser Delegates - Licensed/Solicited In-State
Dispensers - Pharmacists/Solicited In-State
Dispensers - Pharmacists/Solicited Out-of-State
Dispensers - Pharmacists/Unsolicited In-State
Dispensers - Pharmacists/Unsolicited Out-of-State
Law Enforcement - Federal/Solicited In-State
Law Enforcement - Federal/Unsolicited In-State
Law Enforcement - Local/Solicited In-State
Law Enforcement - State/Solicited In-State
Medical Examiners and Coroners/Solicited In-State
Nurse Practitioners/Solicited In-State
Patients/Solicited In-State
Physician Assistants/Solicited In-State
Prescriber Delegates - Licensed/Solicited In-State
Prescribers/Solicited In-State
Prescribers/Solicited Out-of-State
Prescribers/Unsolicited In-State
Prescribers/Unsolicited Out-of-State
Regulatory and Licensing Boards/Solicited In-State
Regulatory and Licensing Boards/Unsolicited In-State

Budget

Total Annual Budget: **\$1,641,528.00** **PDMP Staff:** **7**
of Employees - Operational 5 # of Employees - Other: 0
of Employees - Technical: 1
of Employees - Analytical: 1

Funding Source(s)

Controlled Substance Registration Fee

State General Fund

Technologies

Data Collection Entity: Vendor State HIE in place
Data Collection Vendor name Bamboo Health RxCheck Integration Allowed
Data Storage Entity: Vendor VHA VISTA integration
Data Storage Vendor name Bamboo Health HL7 FHIR connectivity
Report Generation Entity: Vendor Delegate access via integration
Report Generation Vendor name Bamboo Health SMART on FHIR apps
Data Access Method: Web Portal/On-Line ASAP Version Utilized: 4.2
Data Access Entity: Vendor
Data Access Vendor name Bamboo Health

Patient Matching

Referential Matching Exact Matching
 Deterministic Matching Probablistic Matching
 Manual Matching Probablistic and Manual Matching
 Other Matching
 Access to patient matching algorithms
Patient Matching Metrics Available:
Patient matching data elements:

Integration(s) Available

Integration Type % Providers Hub Used Paid by Fed Gov't Paid by State Gov't Paid by Facility Paid by Provider
EHR Integration 50-74% <Check and PM
 Data Downloaded/Stored Data Manipulated for Analysis
 Data Incorporated with Interstate Data Multistate Integrations Allowed
Integration Standards
Alternate data available:

Integration Type % Providers Hub Used Paid by Fed Gov't Paid by State Gov't Paid by Facility Paid by Provider
PDS Integration 50-74% PMPi
 Data Downloaded/Stored Data Manipulated for Analysis
 Data Incorporated with Interstate Data Multistate Integrations Allowed
Integration Standards
Alternate data available:

Interstate Data Sharing Partner(s)

Alabama	PMPi Hub
Arizona	PMPi Hub
Arkansas	PMPi Hub
Colorado	PMPi Hub
Connecticut	PMPi Hub
Delaware	PMPi Hub
District of Columbia	PMPi Hub
Florida	PMPi Hub
Georgia	PMPi Hub
Hawaii	PMPi Hub
Idaho	PMPi Hub
Indiana	PMPi Hub
Iowa	PMPi Hub
Kansas	PMPi Hub
Louisiana	PMPi Hub
Maine	PMPi Hub
Maryland	PMPi Hub
Maryland	RxCheck Hub
Massachusetts	PMPi Hub
Michigan	PMPi Hub
Minnesota	PMPi Hub
Mississippi	PMPi Hub
Montana	PMPi Hub
Nevada	PMPi Hub
New Hampshire	PMPi Hub
New Jersey	PMPi Hub
New Mexico	PMPi Hub
New York	PMPi Hub
North Dakota	PMPi Hub
Ohio	PMPi Hub
Oklahoma	PMPi Hub
Pennsylvania	PMPi Hub
Pennsylvania	RxCheck Hub
Puerto Rico	PMPi Hub
Rhode Island	PMPi Hub
South Carolina	PMPi Hub
South Dakota	PMPi Hub
South Dakota	RxCheck Hub
Tennessee	PMPi Hub
Texas	PMPi Hub
Virginia	PMPi Hub
Washington	PMPi Hub
Wisconsin	PMPi Hub

PDMP Policies

- Enabling legislation enacted: 2005
- PDMP operational: 2007
- User access date (any method): 2007
- User electronic access date: 2007
- Date received electronic data: 2007
- Interstate sharing start date: 2018
- Law/Statute citation: NC Gen Statute §§90-106.1; 90-113.70 to -113.76; 132-1.1
- Regulation/Rule citation: NC Admin Code 26E.0601 to .0603
- Dr Shopper law/statute: NC General Statute 90-108
- Pill Mill law/statute:
- Pain Clinic law/statute:
- Unauthorized Use or Disclosure: NC Gen Statute §90-113.75(a)
- Enacted 42 CFR Part 2:
- 42 CFR Part 2 Details:
- Required Notification to consumers
 - Mandated Use of Advisory Group
 - Payment method captured
 - Ability to id prescriber specialty
 - Patient consent required before PDMP data release
 - Ability for users to set thresholds for alert notices
 - Ability for users to do user-led alert notices
 - Mandatory E-Prescribing (EPCS)
 - Compliance Process for Enrollment Mandates
 - Compliance Process for Query Mandate
 - ICD-10 Codes Collected
 - Deceased Patient Field
 - Engaged in Academic Detailing
 - Patient ID Required to be Presented to Dispense ID Types Reported:
 - Ability to de-id data
 - Authority to release de-id data
- De-identified data sharing conditions: PMP evaluates on case by case basis and send to PMP Review Board for approval.
- De-Identified Data Retention Details: We have not decided yet.
- Retain De-Identified Data
- Record Retention Detail
- Patient Notification of Breach
 - Written Notification of Breach
- Patient Breach Notification Method: Mail
- Patient Breach Notification Method Oth
- E-prescribing required substan Controlled substances
- E-prescribing exemptions/waive
- Authority to enforce PDMP mandat Regulatory/Licensing Board
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Enrollment and Accounts

Supervisor Review/audit of Delegate Account Number of Delegates allowed:

Auto Enroll with License Renewal or App

Enrollment Method:

Practitioner IDs for PDMP Account:

[DEA controlled substance registration number; Licensing Board number; National Provider Identifier;](#)

2 Factor Authentication:

[2 factor authentication not offered](#)

Criteria for Dispensers to get account to upload data:

Criteria for Prescriber delegates to get account:

Criteria for Dispenser delegates to get account:

Criteria for PAs to get account:

Criteria for Nurse Practitioners to get account:

Criteria for other users to get account:

Requirements for Patients to get PDMP Report:

Requirements for others to get PDMP Report:

Criteria for Online Non-healthcare accounts:

[Law Enforcement investigators \(federal, state, and local\), Medical examiners/coroners](#)

Data for Epidemiological Purposes: [Authority to Release](#)

Law Enforcement On-line access to PDMP Law Enforcement Written Request access to PDMP

Law Enforcement Access Method:

[NC SBI has online PDMP portal](#)

Law Enforcement Access Requirements: [Court Order/Approval](#)

PDMP users validated with DEA Registration File PDMP Access without DEA Number

PDMP users validated with NPI File Validation Process for

PDMP users validated with State Licensing Board users without DEA #:

Enrollment Mandates

Dispenser - Mandatory PDMP Enrollment

Prescriber - Mandatory PDMP Enrollment

Effective Date(s): June 29, 2017 (dispensers); July 1, 2016 (prescribers)

Details:

Requires pharmacists to register with the PDMP within 30 days of obtaining an initial or renewal license to practice pharmacy and provides that the failure to register may be cause for revocation or suspension of the license

Use Mandates

Dispenser - Mandatory PDMP Use

Prescriber - Mandatory PDMP Use

Effective Date(s): June 29, 2017

Details:

Requires prescribers to query the PDMP for a patient prior to initially prescribing a targeted controlled substance for that patient and every three months thereafter when such substance remains part of the patient's treatment. Provides other instances wh

Training on Enrollment and Use

Prescriber - Training Provided

In-person; Online video; Website instructions

Dispenser - Training Provided

In-person; Online video; Website instructions

PDMP Queries

Ability to search for multiple patients in one query Maximum number of patients in one query

Patient Query Date Ran >3 years

Other Query Date Range:

Minimum data elements to query for healthcare user:

Query by partial data elements by healthcare user:

Optional data elements to query by healthcare user:

Minimum data elements to query for non-healthcare user:

Query by partial data elements by non-healthcare user:

Optional data elements to query by non-healthcare user:

Unsolicited Reports/Push Notifications

Frequency unsolicited alerts/reports generated:

Delivery method for unsolicited alerts/reports:

Notification sent via email

Delivery method for unsolicited alerts/reports - LE:

Can provide file to Attorney General through
FTP as needed. SBI Certified Diversion
Investigators have direct access.

Delivery method for unsolicited alerts/reports - Boards:

Reports shared via SFTP

Unsolicited alerts/reports to practitioners not enrolled in PDMP

Veterinary Policies

Data transmission frequency for Veterinarians: [Rules are in the process of being developed](#)

Criteria for veterinarian queries:

Veterinarian access to owner's prescription history

Veterinary Icon on PDMP Report

Reporting Specifications

Reporting Method: [Mail, Web Portal](#)

Reporting Specifications:

Data Fields: [Still in development](#)

Reporting Description: [Veterinarians are required to report](#)

Reporting Mandate Compliance

Reporting Compliance Details: [They are currently reporting using paper then electronic reporting begins on Oct 2019. Rules are in the process of being created.](#)

Reporting Mandate Actions:

Reporting Issues: [Veterinarian's software does not allow electronic submission of data, The system did not accept the NDC for the animal version of Tramadol](#)

Reporting Misc Information:

Enrollment Mandate Compliance

Enrollment Description: [Veterinarians are exempted from enrollment as data requesters](#)

Enrollment Mandate Compliance Details:

Enrollment Mandate Criteria: [None at this time.](#)

Query Mandate Compliance

Query Description: [If registered they can query.](#)

Query Mandate Compliance Details:

Query Mandate Criteria:

PDMP Effectiveness Measures

Reduction in morphine milligram equivalents (MMEs) prescribed or dispensed

Reduction in number of fatal or non-fatal overdoses

Reduction in incidence of multiple provider episodes

Reduction in number of opioid dosage units dispensed

Reduction in number of opioid prescriptions issued

Substance Use Disorder Activities

Tools or Resources

MAT Services

Other:

MOUD Services

Harm Reduction Strategies

Mental Health Assistance Services

Employee Assistance Programs

Housing Assistance Programs

Re-Entry Programs

Surveillance Activities

Emergency Department Data

Medical Examiner/Coroner Data

Data Sources for Surveillance Activities: [Coroner's reports](#)

Initiated Actions

Resources to Affected Areas

Other Actions:

Directed Training on Prescribing

Prescription Drug Tool Kits

Risk Evaluation/Analysis on PDMP Reports

Referrals to SUD Organizations

Referrals to OFR Teams

Prevent disruption of patient services
