



## Tennessee

PDMP acronym	CSMD	Region	South
Agency Responsib	Tennessee Department of Health, Tennessee Board of Pharmacy		
Agency Typ	Pharmacy Board		

### PDMP Web Resources/Links

PDMP Websit	<a href="https://www.tn.gov/health/health-program-areas/health-professional-boards/csmd-board.html">https://www.tn.gov/health/health-program-areas/health-professional-boards/csmd-board.html</a>
PDMP Ema	<a href="mailto:csmd.admin@tn.gov">csmd.admin@tn.gov</a>
PDMP Register Websi	<a href="https://www.tncsmd.com/">https://www.tncsmd.com/</a>
User Account Manu	
PDMP Query Websi	<a href="https://www.tncsmd.com/">https://www.tncsmd.com/</a>
PDMP Data Upload Websi	<a href="https://www.tnrxreport.com/">https://www.tnrxreport.com/</a>
Data Upload Manu	<a href="https://www.tn.gov/content/dam/tn/health/healthprofboards/csmd/TNDataCollectionManualTN.pdf">https://www.tn.gov/content/dam/tn/health/healthprofboards/csmd/TNDataCollectionManualTN.pdf</a>
Statute/Regulation Websit	<a href="https://www.tn.gov/health/health-program-areas/health-professional-boards/csmd-board/csmd-board/csmd-regulations.html">https://www.tn.gov/health/health-program-areas/health-professional-boards/csmd-board/csmd-board/csmd-regulations.html</a>
Opioid Guidelines Websi	<a href="https://www.tn.gov/content/dam/tn/health/healthprofboards/pain-management-clinic/ChronicPainGuidelines.pdf">https://www.tn.gov/content/dam/tn/health/healthprofboards/pain-management-clinic/ChronicPainGuidelines.pdf</a>
PDMP FAQ	<a href="https://www.tn.gov/health/health-program-areas/health-professional-boards/csmd-board/csmd-board/faq.html">https://www.tn.gov/health/health-program-areas/health-professional-boards/csmd-board/csmd-board/faq.html</a>
Integration Guidanc	<a href="https://www.tn.gov/health/health-program-areas/health-professional-boards/csmd-board/csmd-board/ehr-integration.html">https://www.tn.gov/health/health-program-areas/health-professional-boards/csmd-board/csmd-board/ehr-integration.html</a>
PDMP Statistics Websi	<a href="https://www.tn.gov/health/health-program-areas/health-professional-boards/csmd-board/csmd-board/reports.html">https://www.tn.gov/health/health-program-areas/health-professional-boards/csmd-board/csmd-board/reports.html</a>
Opioid Dashboard Websi	<a href="https://www.tn.gov/health/health-program-areas/pdo/pdo/data-dashboard.html">https://www.tn.gov/health/health-program-areas/pdo/pdo/data-dashboard.html</a>
Training Websit	

### PDMP Contact Information

Contact Name:	<a href="#">Phillips, Peter D.Ph. - Director, CSMD</a>
Address:	<a href="#">665 Mainstream Drive</a>
City State Zip:	<a href="#">Nashville TN 37243</a>
Telephone:	<a href="#">6152531305</a>
Fax:	
Email:	<a href="mailto:peter.j.phillips@tn.gov">peter.j.phillips@tn.gov</a>

# State Population and Number of Registrants

State population: [7,204,002](#)

DEA Prescriber total: [42,927](#)

DEA Dispenser total: [1,623](#)

---

## Data Transmitter(s)

[Dispensing Practitioner](#)

[Pharmacy \(In-State\)](#)

[Pharmacy \(Mail Order Out of State\)](#)

[Dispensing Veterinarians](#)

[Pharmacy \(Mail Order In-State\)](#)

---

## Substances Monitored

[Drugs of Concern](#)

[Schedules II - V](#)

---

## Alternate Data Sources

[Overdoses - Fatal](#)

[Patient Lock-in information](#)

[Overdoses - Non-fatal](#)

[Pharmaceutical Manufacturers/Distributors](#)

---

## Available Reports

[Annual PDMP Reports](#)

[Customized Reports by User Type](#)

[Dispenser Reports to Law Enforcement](#)

[Licensee Reports to Licensing Board](#)

[Multiple Provider Episode Reports](#)

[Patient Query Lists to Law Enforcement](#)

[Patient Query Lists to Prescribers](#)

[Patient Reports to Law Enforcement](#)

[Patient Reports to Prescribers](#)

[PDMP Evaluation Reports](#)

[Prescriber Reports to Law Enforcement](#)

[Registrant Query Lists to Law Enforcement](#)

[Registrant Reports to Prescribers](#)

[Clinical Alerts](#)

[Data Dashboards](#)

[Drug Trend Reports](#)

[MME Calculations](#)

[Patient Query Lists to Dispensers](#)

[Patient Query Lists to Licensing Boards](#)

[Patient Reports to Dispensers](#)

[Patient Reports to Licensing Boards](#)

[Patient Reports with Summary Data](#)

[Peer Comparison Reports](#)

[Prescription Drug Combinations](#)

[Registrant Query Lists to Licensing Boards](#)

[Statewide Statistics](#)

---

# Statistical Capabilities

- # of Prescription Filled
  - # of Prescriptions Filled by CS Schedule
  - # of Prescriptions Filled by Drug Class
  - Statistics Filtered by Age or Age Range
  - Statistics Filtered by Ethnicity or Race
  
  - # of Authorized PDMP Users Enrolled
  - # of Registrants in SDTC
  - # of Registrants in SDTC by Practice/License Typ
  
  - # of Data Errors by Error Type
  - # of Data Errors Corrected
  - # of At-Risk Patients by Risk Factor
  - Risk Factor Statistics by Time Frame
  
  - # of Solicited Prescriber Reports
  - # of Solicited Prescriber Reports by Requestor Type
  - # of Unsolicited Prescriber Reports
  - # of Unsolicited Prescriber Reports by Recipient Type
  - # of Solicited Dispenser Reports
  - # of Solicited Dispenser Reports by Requestor Type
  - # of Unsolicited Dispenser Reports
  - # of Unsolicited Dispenser Reports by Recipient Type
  - # of Solicited Patient Reports
  - # of Solicited Patient Reports by Requestor Type
  - # of Unsolicited Patient Reports
  - # of Unsolicited Patient Reports by Recipient Type
- # of Dosage Units Dispensed
  - # of Dosage Units Dispensed by CS Schedule
  - # of Dosage Units Dispensed by Drug Class
  - Statistics Filtered by Gender Identification
  - Statistics Filtered by Geographic Location
  
  - # of Prescribers Enrolled in PDMP by License Type
  - # of Dispensers Enrolled in PDMP by License Type
  - # of Prescribers Enrolled in PDMP by Specialty
  - # of Unique Prescribers
  - # of In-State Queries
  - # of In-State Queries by Requestor Type
  - # of Interstate Queries
  - # of Interstate Queries by Requestor Type
  - # of Positive Matches from Interstate Queries
  
  - # of Solicited Statistical Reports by Requestor Typ
  - # of Unsolicited Statistical Reports by Recipient Type
  - # of Unique Requestors for Solicited Reports
  - # of Unique Requestors by Requestor Type (sol. rep
  - # of Unique Requestors for Unsolicited Rep
  - # of Unique Recipients by Recipient Type (unsol. rep
- % Out-of-State Patien <5%
- % Out-of-State Prescribe
- Data Analysis Resources Available:  
[Epidemiologist](#)
-

# Authorized PDMP Users

Dispenser Delegates - Licensed/Solicited In-State  
Dispenser Delegates - Licensed/Solicited Out-of-State  
Dispenser Delegates - Licensed/Unsolicited In-State  
Dispenser Delegates - Unlicensed/Solicited In-State  
Dispenser Delegates - Unlicensed/Solicited Out-of-State  
Dispensers - Pharmacists/Solicited In-State  
Dispensers - Pharmacists/Solicited Out-of-State  
Drug Courts/Solicited In-State  
Law Enforcement - Federal/Solicited In-State  
Law Enforcement - Local/Solicited In-State  
Law Enforcement - State/Solicited In-State  
Medicaid Drug Utilization and Review/Solicited In-State  
Medicaid Fraud and Abuse/Solicited In-State  
Medical Examiners and Coroners/Solicited In-State  
Medical Residents/Solicited In-State  
Medical Residents/Solicited Out-of-State  
Nurse Practitioners/Solicited In-State  
Nurse Practitioners/Solicited Out-of-State  
Nurse Practitioners/Unsolicited In-State  
Patients/Solicited In-State  
Peer Review Committees/Solicited In-State  
Physician Assistants/Solicited In-State  
Physician Assistants/Solicited Out-of-State  
Physician Assistants/Unsolicited In-State  
Prescriber Delegates - Licensed/Solicited In-State  
Prescriber Delegates - Licensed/Solicited Out-of-State  
Prescriber Delegates - Licensed/Unsolicited In-State  
Prescriber Delegates - Unlicensed/Solicited In-State  
Prescriber Delegates - Unlicensed/Solicited Out-of-State  
Prescriber Delegates - Unlicensed/Unsolicited In-State  
Prescribers/Solicited In-State  
Prescribers/Solicited Out-of-State  
Prescribers/Unsolicited In-State  
Prosecutors/Solicited In-State  
Regulatory and Licensing Boards/Solicited In-State  
Regulatory and Licensing Boards/Solicited Out-of-State  
Regulatory and Licensing Boards/Unsolicited In-State  
Researchers/Solicited In-State  
State Health Departments/Solicited In-State

---

# Engaged PDMP Users

Dispenser Delegates - Licensed/Solicited In-State  
Dispenser Delegates - Licensed/Solicited Out-of-State  
Dispenser Delegates - Licensed/Unsolicited In-State  
Dispensers - Pharmacists/Solicited In-State  
Dispensers - Pharmacists/Solicited Out-of-State  
Drug Courts/Solicited In-State  
Law Enforcement - Federal/Solicited In-State  
Law Enforcement - Local/Solicited In-State  
Law Enforcement - State/Solicited In-State  
Medicaid Drug Utilization and Review/Solicited In-State  
Medicaid Fraud and Abuse/Solicited In-State  
Medical Examiners and Coroners/Solicited In-State  
Medical Residents/Solicited In-State  
Medical Residents/Solicited Out-of-State  
Nurse Practitioners/Solicited In-State  
Nurse Practitioners/Solicited Out-of-State  
Nurse Practitioners/Unsolicited In-State  
Patients/Solicited In-State  
Peer Review Committees/Solicited In-State  
Physician Assistants/Solicited In-State  
Physician Assistants/Solicited Out-of-State  
Physician Assistants/Unsolicited In-State  
Prescriber Delegates - Licensed/Solicited In-State  
Prescriber Delegates - Licensed/Solicited Out-of-State  
Prescriber Delegates - Licensed/Unsolicited In-State  
Prescriber Delegates - Unlicensed/Solicited In-State  
Prescriber Delegates - Unlicensed/Solicited Out-of-State  
Prescriber Delegates - Unlicensed/Unsolicited In-State  
Prescribers/Solicited In-State  
Prescribers/Solicited Out-of-State  
Prescribers/Unsolicited In-State  
Regulatory and Licensing Boards/Solicited In-State  
Researchers/Solicited In-State  
State Health Departments/Solicited In-State

---



Integration Type   % Providers   Hub Used   Paid by Fed Gov't   Paid by State Gov't   Paid by Facility   Paid by Provider

PDS Integration   75-100%   PMPi

Data Downloaded/Stored

Data Manipulated for Analysis

Data Incorporated with Interstate Data

Multistate Integrations Allowed

Integration Standards

Alternate data available:

---

## Interstate Data Sharing Partner(s)

Alabama	PMPi Hub
Arizona	PMPi Hub
Arkansas	PMPi Hub
Colorado	PMPi Hub
Delaware	PMPi Hub
Florida	PMPi Hub
Georgia	PMPi Hub
Illinois	PMPi Hub
Indiana	PMPi Hub
Iowa	PMPi Hub
Kentucky	PMPi Hub
Louisiana	PMPi Hub
Maine	PMPi Hub
Maryland	PMPi Hub
Maryland	RxCheck Hub
Massachusetts	PMPi Hub
Michigan	PMPi Hub
Military Health Service	PMPi Hub
Minnesota	PMPi Hub
Mississippi	PMPi Hub
Nevada	PMPi Hub
North Carolina	PMPi Hub
North Dakota	PMPi Hub
Ohio	PMPi Hub
Oklahoma	PMPi Hub
Pennsylvania	PMPi Hub
Rhode Island	PMPi Hub
South Carolina	PMPi Hub
South Dakota	PMPi Hub
Texas	PMPi Hub
Virginia	PMPi Hub
West Virginia	PMPi Hub
Wyoming	PMPi Hub

---



# PDMP Policies

Enabling legislation enacted: 2003  
PDMP operational: 2006  
User access date (any method): 2007  
User electronic access date: 2007  
Date received electronic data: 2006  
Interstate sharing start date: 2013  
Law/Statute citation: TN Code §§53-10-301 to -311; 53-11-309  
Regulation/Rule citation: TN Comp Regs 1140-11-.01 to .04; 1200-34-01-.07  
Dr Shopper law/statute: TENN. CODE ANN. §§ 53-11-309  
Pill Mill law/statute:  
Pain Clinic law/statute: Tenn. Code Ann. §§ 63-1-301 to -314  
Unauthorized Use or Disclosure: TN Code §53-10-306  
Enacted 42 CFR Part 2: Enacted  
42 CFR Part 2 Details: Tenn. Code Ann. Â§ 53-10-304(e) Notwithstanding subsection (c) or (d), a healthcare practitioner whose practice is a Part 2 Program shall submit the dispensing and administration of all controlled substances in accordance with this part. However, reportin

Required Notification to consumers  
 Mandated Use of Advisory Group  
 Payment method captured  
 Ability to id prescriber specialty  
 Patient consent required before PDMP data release  
 Ability for users to set thresholds for alert notices  
 Ability for users to do user-led alert notices  
 Mandatory E-Prescribing (EPCS)  
 Compliance Process for Enrollment Mandates  
 Compliance Process for Query Mandate  
 ICD-10 Codes Collected  
 Deceased Patient Field  
 Engaged in Academic Detailing  
 Patient ID Required to be Presented to Dispense ID Types Reported:  
 Ability to de-id data  
 Authority to release de-id data  
De-identified data sharing conditions:  
De-Identified Data Retention Details:  
 Retain De-Identified Data

Record Retention Deta [Recently passed legislation is minimum of 1 year but can be longer prior to this there was no provision to purge. TN will be looking to put policies in place on data retention.](#)

Patient Notification of Breach  
Patient Breach Notification Method: Other  
Patient Breach Notification Method Oth [Notification would be made to TN's HIPPA Privacy Officer and the HIPPA Privacy Office would conduct an investigation and formulate the appropriate plan](#)

E-prescribing required substan [Controlled substances](#)  
E-prescribing exemptions/waive [Link on every board professions website: <https://www.tn.gov/health/health-program-areas/health-professional-boards/me-board.html>](#)

Data collection frequency: [Daily or next busin](#)  
 Requirement for zero-reporting  
Frequency of zero-reporting: [Daily](#)  
 Data Retention Policy  
Data Retention Time: [1 year minimum](#)  
 All Information Purged  
 Patient Information Purged  
 Prescriber Information Purged  
 Dispenser Information Purged  
 Drug Information Purged  
 HIPAA Covered Entity  
 Identifiable Data to State Health Dept  
 Identifiable Data to local Health Dept  
 Certified as CMS Specialized Registry  
 Qualified PDMP with CMS  
 PDMP Disaster Recovery Plan



# Enrollment and Accounts

- Supervisor Review/audit of Delegate Account Number of Delegates allowed: [unlimited for licensed delegates onl](#)
  - Auto Enroll with License Renewal or App
  - Enrollment Method:  
[Go to URL https://www.tncsmd.com/](https://www.tncsmd.com/) and choose register and appropriate user type and enter the required information identified by red "\*" and hit "Submit". Required information varies by user type. If all information is validated the system automatically s
  - Practitioner IDs for PDMP Account:  
[DEA controlled substance registration number; Licensing Board number; National Provider Identifier;](#)
  - 2 Factor Authentication:  
[2 factor authentication not offered](#)
  - Criteria for Dispensers to get account to upload data:  
[Vendor is responsible for Dispenser registration requirements](#)
  - Criteria for Prescriber delegates to get account:  
[Registration requires state licensure information if licensed, driver license and driver license of supervising physician, demographic and personal information](#)
  - Criteria for Dispenser delegates to get account:  
[Registration requires state licensure information if licensed, driver license and driver license of supervising pharmacist, demographic and personal information](#)
  - Criteria for PAs to get account:  
[Registration requires: DEA Registration number, TN professional license number, driver's license number of supervising physician, email address, phone and other demographic information and personal information](#)
  - Criteria for Nurse Practitioners to get account:  
[Registration requires: DEA Registration number, TN professional license number, driver's license number of supervising physician, email address, phone and other demographic information and personal information](#)
  - Criteria for other users to get account:  
[Access is determined by TN law](#)
  - Requirements for Patients to get PDMP Report:  
[Their provider is allowed to release a report from their medical record](#)
  - Requirements for others to get PDMP Report:
  - Criteria for Online Non-healthcare accounts:  
Data for Epidemiological Purposes: [Authority to Release](#)
  - Law Enforcement On-line access to PDMP     Law Enforcement Written Request access to PDMP
  - Law Enforcement Access Method:  
Law Enforcement Access Requirements: [Active Investigation](#)  
[Proper Need/Upon Request](#)
  - PDMP users validated with DEA Registration Fil     PDMP Access without DEA Number
  - PDMP users validated with NPI File                      Validation Process for
  - PDMP users validated with State Licensing Board users without DEA #:
-

## Enrollment Mandates

Dispenser - Mandatory PDMP Enrollment

Prescriber - Mandatory PDMP Enrollment

Effective Date(s): January 1, 2013

Details:

Per Tennessee Public Chapter 1002 in 2016 and Public Chapter 1039 in 2018

Effective Date(s): January 1, 2013; October 30, 2021

Details:

Per Tennessee Public Chapter 1002 in 2016 and Public Chapter 1039 in 2018 Rule 1145-01-.03 Registration with the Database. (1) Each healthcare practitioner registered with the database shall register each of his or her Tennessee DEA Registration Numbers,

---

## Use Mandates

Dispenser - Mandatory PDMP Use

Prescriber - Mandatory PDMP Use

Effective Date(s): April 1, 2013

Details:

Healthcare practitioners shall query the PDMP at the beginning of each new episode of treatment and semi-annually when that controlled substance remains part of the treatment; when dispensing a controlled substance, all healthcare practitioners shall query

Effective Date(s): April 1, 2013; 1-26-22

Details:

Healthcare practitioners shall query the PDMP at the beginning of each new episode of treatment and semi-annually when that controlled substance remains part of the treatment; when dispensing a controlled substance, all healthcare practitioners shall query

---

# Training on Enrollment and Use

---

## PDMP Queries

- Ability to search for multiple patients in one query Maximum number of patients in one query 100
- Patient Query Date Ran 1 year Other Query Date Range: can be changed if more dat
- Minimum data elements to query for healthcare user: First Name, Last Name, Date of Birth
- Query by partial data elements by healthcare user: TN CSMD allows partial searches which may be a few letters of the first and last name.
- Optional data elements to query by healthcare user: Middle Name, Gender, Street, City, State, Zip can also be included in the search criteria
- Minimum data elements to query for non-healthcare user: This would be allowed by Admin
- Query by partial data elements by non-healthcare user: This would be allowed by Admin
- Optional data elements to query by non-healthcare user: This would be allowed by Admin
- 

## Unsolicited Reports/Push Notifications

- Frequency unsolicited alerts/reports generated:
- Delivery method for unsolicited alerts/reports: Notification sent via email
- Delivery method for unsolicited alerts/reports - LE:
- Delivery method for unsolicited alerts/reports - Boards:
- Unsolicited alerts/reports to practitioners not enrolled in PDMP
-

# Veterinary Policies

Data transmission frequency for Veterinarians: 14 days

Criteria for veterinarian queries: Animal's Name

Veterinarian access to owner's prescription history

Veterinary Icon on PDMP Report

Reporting Specifications

Reporting Method: Electronic, Mail, Fax, Web Portal, email completed form

Reporting Specifications: See TCA53-10-304

Data Fields: PAT07 - Last Name, PAT08 - Animal's First Name, PAT18 - Animal's Date of Birth

Reporting Description: Veterinarians are required to report

Reporting Mandate Compliance

Reporting Compliance Details:

Reporting Mandate Actions:

Reporting Issues: See TCA53-10-304

Reporting Misc Information:

Enrollment Mandate Compliance

Enrollment Description: Veterinarians must submit data to TN, if statutory requirements are met.  
Veterinarians must register with CSMD as determined by statute.

Enrollment Mandate Compliance Details:

Enrollment Mandate Criteria:

Query Mandate Compliance

Query Description: Veterinarians can voluntarily query

Query Mandate Compliance Details:

Query Mandate Criteria:

---

# PDMP Effectiveness Measures

Reduction in morphine milligram equivalents (MMEs) prescribed or dispensed

Reduction in number of fatal or non-fatal overdoses

Reduction in incidence of multiple provider episodes

Reduction in number of opioid prescriptions issued

Reduction in number of benzodiazepine dosage units dispensed

---

## Substance Use Disorder Activities

### Tools or Resources

- MAT Services
- MOUD Services
- Harm Reduction Strategies
- Mental Health Assistance Services
- Employee Assistance Programs
- Housing Assistance Programs
- Re-Entry Programs

Other:

PDMP Data is used to inform the listed activities but not incorporated.

### Surveillance Activities

- Emergency Department Data
- Data Sources for Surveillance Activities:

- Medical Examiner/Coroner Data

TN Death Certificates, State Unintentional Drug Overdose Reporting System (SUDORS), Hospital Discharge Data System (HDDS), Drug Overdose Reporting (DOR), Electronic Surveillance System for the Early Notification of Community Epidemics (ESSENCE)

### Initiated Actions

- Resources to Affected Areas
  - Directed Training on Prescribing
  - Prescription Drug Tool Kits
  - Risk Evaluation/Analysis on PDMP Reports
  - Referrals to SUD Organizations
  - Referrals to OFR Teams
  - Prevent disruption of patient services
- 

Other Actions: