



PMIX Operations Subcommittee

Date/time: Tuesday, March 8, 1-2p ET (12-1p CT, 11a-12p MT, 10-11a PT)

Meeting Link: [Microsoft Teams](#) **Dial-in:** 850-739-6261 **Meeting ID:** 951243620#

Conference Call Attendance

Affiliation:	Name:	Attendance:
State Representatives:		
California	Tina Farales	Y
Delaware	Jason Slavoski	N
Florida	Erika Marshall	N
Georgia	Vlad Schorstein	Y
Kentucky	Jean Hall	Y
Maine	Jennifer Marlowe, Elisabeth Mock	Y
Nebraska	Kevin Borchert	Y
New York	Kassandra Palmer	N
Washington	Eric Grace, Jennifer Kang	Y
Other:		
Bamboo Health	Natalie Browning, Heather Kaluza, Jacob Cooper	Y
IJIS	Ron Larsen	Y
Logicoy	Fred Aabedi	Y
NABP	Danna Droz	N
NIC	Christie Frick	Y
OpiSafe	Chris Ennis	Y
Scriptulate	Neil Chatterlee, MD	N
Sherry Green & Associates	Sherry Green	Y
Tetrus	Sanjay Ungarala	N
Invited Guests		
BizTek	Denise Robertson	N
Committee Support:		
CDC	Wes Sargent	N
ONC	Carmen Smiley	N
PDMP TTAC	Patrick Knue	Y

Conference Call Agenda/Minutes

➤ Roll Call

Quorum established

➤ Approval of Minutes from 2-8-2022

Motion to approve the minutes was made by Sherry Green (Sherry Green & Associates); seconded by Christie Frick (NIC). Unanimously approved.

➤ Patient Matching Workgroup

Kevin Borchert (NE) next meeting will be March 14th. He invited subcommittee members to participate on the workgroup.

➤ Subcommittee Goal #1 revisited: Define baseline functionality of interoperability hubs.

Kevin Borchert (NE) stated that the PMIX Executive Committee reviewed the recommendations at their last meeting. The Committee asked the subcommittee to review the items and define the baseline functionality for the existing or future hubs. Kevin Borchert (NE) asked the subcommittee to review the items and be prepared to discuss on the next call.

➤ Subcommittee Goal #2: Explore best practices in EHR integration/interstate data sharing. Potential practices to explore:

- Seamless queries between workflow integration
- Accurate and complete patient matching
- Rapid response times for data or display
- Support for Support Act metrics for a qualified PDMP
- Having delegate access and audit trails tied to the delegator
- Monitoring of transaction metrics
- Review and comparison of state-to-state sharing rules
- Provider authorization
- Legal requirements
- Access to audit data
- Develop resources and training for users on integration/integration data sharing
- Develop resources and training about onboarding process to identify responsibilities for PDS, EHR, HIE, PDMPs

Kevin Borchert (NE) reviewed the above items which were identified at the last meeting and asked if the subcommittee had any additional items to include. Fred Aabedi (Logicoy) mentioned that there are challenges with patient matching; not all information is passed through on integration queries and felt that it impacts the ability to accurately match patients across systems. Kevin Borchert (NE) stated that the patient information is encrypted to the hubs, but the end points

(i.e., PDMPs, PDMP vendors, health systems) might be able to make improvements in this area. Natalie Browning (Bamboo Health) suggested that a starting point could be to identify the problem areas with patient matching. Jean Hall (KY) stated the most common problems are with false negatives and false positives; false negatives complaints have increased recently. Fred Aabedi (Logicoy) indicated that since not all the fields are being transmitted to the PDMP, the systems are unable to properly match the patients. Jacob Cooper (Bamboo Health) asked what additional information would be needed since most PDMPs only require patient name and date of birth. Fred Aabedi (Logicoy) suggested that gender and address fields be included. Kevin Borchert (NE) suggested that if healthcare systems submit additional identifiers on their PDMP queries, then accurate patient matching could be improved. Jacob Cooper (Bamboo Health) thought it would be helpful to provide guidance to healthcare users on data quality recommendations for searches. Jean Hall (KY) agreed and added making recommendations for data transmitters to accurately enter the information for the PDMP database (i.e., patient's legal name, comments/notes in name field, suffixes, spaces/hyphens). Kevin Borchert (NE) asked subcommittee members to start developing the "do's" and "don't's" for data transmitters.

- Other business

- Next Meeting – Tuesday, April 12th

- Action Items