# PMIX Operations Subcommittee

**Date/time:** Tuesday, May 10th, 1-2p ET (12-1p CT, 11a-12p MT, 10-11a PT)
**Meeting Link:** Microsoft Teams  **Dial-in:** 850-739-6261  **Meeting ID:** 951243620#

## Conference Call Attendance

| Affiliation: | Name: | Attendance: |
|---|---|---|
| **State Representatives:** | | |
| California | Tina Farales | N |
| Delaware | Jason Slavoski | N |
| Florida | Erika Marshall | N |
| Georgia | Vlad Schorstein | Y |
| Kentucky | Jean Hall | N |
| Maine | Jennifer Marlowe | Y |
| Nebraska | Kevin Borcher | Y |
| New York | Kassandra Palmer, Alexa Bontempo, Shirley Madewell | Y |
| Washington | Eric Grace, Jennifer Kang | Y |
| **Other:** | | |
| Bamboo Health | Katie Moran, Jacob Cooper, Kerri Paulson | Y |
| IJIS | Robert May, Ron Larsen | Y |
| Logicoy | Fred Aabedi | N |
| NABP | Danna Droz | Y |
| NIC | Christie Frick, Kelly Parker | Y |
| OpiSafe | Chris Ennis | N |
| Scriptulate | Neil Chatterlee, MD | Y |
| Sherry Green & Associates | Sherry Green | N |
| Tetrus | Sanjay Ungarala | N |
| **Invited Guests** | | |
| BizTek | Denise Robertson | N |
| **Committee Support:** | | |
| CDC | Wes Sargent | N |
| ONC | Carmen Smiley | N |
| PDMP TTAC | Patrick Knue, Don Vogt | Y |

# Conference Call Agenda/Minutes

➢ Roll Call (9)

Quorum established.

➢ Approval of Minutes from 4-12-2022

Motion to approve the minutes made by Vlad Schorstein (GA); seconded by Shirley Madewell (NY). Unanimously approved.

➢ Patient Matching Workgroup

Kevin Borcher (NE) stated that the workgroup discussed challenges with PDMP data (PAT segment) – name fields with inappropriate characters, notes, nicknames, etc. or similar issues in the address fields.  Kevin Borcher (NE) also stated that support for Project US@ and the technical specifications to be encouraged to be used by pharmacy software vendors would be of benefit for normalization and standardization of addresses.  There is an ASAP Annual Conference in September to discuss suggestions for the ASAP standard. Discussed possible additions to ASAP to help support patient matching efforts. Jacob Cooper (Bamboo) mentioned that ASAP standard does not include 'future fill dates' and he felt it would be a good addition. Kevin Borcher (NE) suggested including a legal, nickname, and alias name fields. Kevin Borcher (NE) encouraged subcommittee members to make any suggestions for ASAP revisions to him.

Kevin Borcher (NE) mentioned that remedying data errors as far upstream as possible would be greatly beneficial.  He suggested that using normalization at the pharmacy level and/or PDMP vendor level would reduce the incidence of data quality issues.

➢ Subcommittee Goal #1 revisited: Define baseline functionality of interoperability hubs.

Kevin Borcher (NE) reviewed past efforts by this subcommittee. The below list was identified and sent to the PMIX Executive Committee. The Executive Committee requested that the Operations Subcommittee provide more details/context to the items.

- Expand current schema to improve audit trails to track request to requestor and/or master account level (if delegate made request)
- Interoperability between hubs
- Robust data security of information
- Improve search capabilities of audit trail information
- Dynamic dashboard detailing agreements (e.g., state worksheets) between state PDMPs

- Need to resolve any legal restrictions/requirements for access/use of PDMP data
- Detailed audit trails to monitor/regulate activities for PDMP
- Interoperability between hubs – continue discussion on next meeting

➢ Subcommittee Goal #2: Explore best practices in EHR integration/interstate data sharing. Potential practices to explore:
- Seamless queries between workflow integration
- Accurate and complete patient matching
- Rapid response times for data or display
- Support for Support Act metrics for a qualified PDMP
- Having delegate access and audit trails tied to the delegator
- Monitoring of transaction metrics
- Review and comparison of state-to-state sharing rules
- Provider authorization
- Legal requirements
- Access to audit data
- Develop resources and training for users on integration/integration data sharing
- Develop resources and training about onboarding process to identify responsibilities for PDS, EHR, HIE, PDMPs
- Error and notification messaging

Not covered due to time

➢ Other business

Not covered due to time

➢ Next Meeting – Tuesday, June 14th

➢ Action Items